

**MAYBANK SECURITIES LIMITED (“MSVN”) PERSONAL DATA PRIVACY STATEMENT**

To provide you with products/services, we need your Personal Data. When you provide us with your Personal Data, we will do our utmost to protect the privacy of your data, and we would like you to be aware of the following:

1. Why Do We Need Your Personal Data?

We need your Personal Data:

- a. For identification purpose, and to verify communications with you, as well as to manage any instructions or requests received from you;
- b. To fulfil legal and regulatory requirements obligations by applicable regulations;
- c. For assessing your suitability for our products/services offered;
- d. For analysis and marketing purposes, so that we can develop and provide improved products/services;
- e. To facilitate our operations, as well as to process your transactions and instructions.
- f. To comply with the regulations of MSVN, the Maybank Group, and/or legal requirements. The term "Maybank Group" mentioned in this document refers to Malayan Banking Berhad and its subsidiaries, related companies, affiliates, and member companies of Malayan Banking Berhad.
- g. To carry out other purposes related to the operations of MSVN and/or the Maybank Group, including but not limited to auditing, examination, monitoring, financial operations, risk management, crime and fraud prevention, anti-money laundering, anti-corruption, legal compliance, internal control, analytical activities, research, surveys, investigations, and quality assessments.

2. What Types Of Personal Data Do We Collect About You?

We will collect your Personal Data that will enable us to:

- a. identify you and/or affiliated persons (e.g. full name, identification numbers, date of birth);
- b. keep in contact with you (e.g. address, contact numbers);
- c. assess your profile (e.g. employment details);
- d. fulfill our legal and regulatory obligations, e.g. reporting obligations;
- e. record details of your transactions/communications with you, e.g. voice/video recordings, biometric data, data from the internet and mobile applications.

3. With Whom Do We Share Your Data?

Subject to compliance with legal and regulatory obligations, your Personal Data will be shared:

- a. within the Maybank Group of companies;
- b. with law enforcement agencies and regulatory bodies, with whom we are obliged to do so under certain circumstances;
- c. when doing so is necessary to protect your interests, and when obtaining your consent prior to doing so is not practicable;



- d. with third parties with whom we have contracted with to provide certain services. These third parties are required to observe the same privacy standards that we have; and
- e. with parties with whom we have obtained your consent to share.

While we may share your Personal Data within the Maybank Group of companies and with certain strategic partners for introducing products and services, which we believe may be beneficial to you, we will not contact you for marketing purposes unless you have expressed your consent for us to do so.

We also wish to assure you that we will not sell your Personal Data to any third party.

4. Where Do We Collect Your Data From?

Your Personal Data with us is obtained from various sources. This includes but not limited to:

- a. information provided by you or sources authorised by you;
- b. information obtained from legally and publicly available sources;
- c. information released to us by the authorities;
- d. biometrics, digital footprints, geolocations, video images and voice recordings obtained during your interaction with us, whether physically or through digital channels.

5. How Do We Safeguard Your Personal Data?

To the extent permitted by Law, we will make our utmost to protect the privacy of your data, whether in physical or digital form. This includes having in place procedures and security measures that adhere to international best practices. These measures are regularly reviewed to ensure that they are effective and adequate. All our staff members and authorized third parties will be required to comply with these measures and practices.

6. What Are Your Rights, As The Provider Of Your Data To Us?

You have the rights to request access to view, edit, or request amendments to the Personal Data that you have provided to us. However, there may be a cost involved, depending on the nature of the data requested.

You also have the rights to withdraw your consent for us to process the Personal Data. However, the withdrawal of your consent may impact the products/services that we are able to provide to you.

Additional, you may also change or correct the Personal Data that you have provided to us. Please contact us if there are changes to your Personal Data, or if you believe that the Personal Data we hold is inaccurate, incomplete, misleading or outdated.

You can contact us by visiting any of our branches or call our Customer Service Hotline at (84.28) 44 555 888 - Ext: 1 or 2.

7. Updates To This Privacy Statement

We may update this Privacy Statement from time to time. Please periodically review this Privacy Statement to stay informed on how we are protecting your information.

This Privacy Statement was last updated in October 2024.