

TIGER CLUB MEMBERSHIP TERMS AND CONDITIONS

1. Definition and Scope of Application:

1.1 Tiger Club is a loyalty program of Maybank Securities Limited (the "Company" or "MSVN") which is applicable from 05 October 2026 until further notice by MSVN.

1.2. Tiger Club members are customers who have securities trading accounts at MSVN, and is either an Individual customer under the Retail Brokerage division or a Local Organization customer, who has received notification of membership in the Program.

2. Tiger Club membership privileges

Tiger Club members are entitled to privileges corresponding to each membership level according to MSVN's policies from time to time, including the following privileges:

1. Information from MSVN's Research department.
2. Privileges for products and services such as interest rates and transaction fees.
3. Member care services and programs.
4. Other privileges as notified by MSVN from time to time (if any).

MSVN reserves the right to add, change, adjust or cancel any privileges as notified by MSVN from time to time (if any).

3. Tiger Club membership level

Tiger Club members are classified into levels according to the criteria decided and announced by MSVN from time to time without the prior consent of customers. These changes will be notified to customers or published on MSVN's website at <https://www.maybank-kimeng.com.vn>.

4. Other Terms

4.1. MSVN reserves the right to announce changes, modifications, additions, cancellations, suspensions or termination of part or all of the program and/or the terms and conditions of the program for any reason at any time at MSVN's discretion without prior notice to customers.

4.2. The contact information provided by the Client when opening the Securities Account will be used for all transactions with MSVN. MSVN may contact the customer via the phone number and/or email registered with MSVN to verify certain information and request additional documents, if necessary.

4.3. MSVN undertakes to respect all information relating to customers and to ensure that such information is kept strictly confidential.

4.4. MSVN is not responsible for the notification via the customer's phone number or email address registered with MSVN that is not successfully sent when the customer fails to provide and update accurate information, or when the network operator used by the customer blocks notifications from MSVN.

4.5. Customers who violate the law, the terms and conditions of Tiger Club membership, the contract to open securities trading account at MSVN, the regulations or notices of MSVN from time to time (if any) or have bad debts at MSVN may not be eligible to receive Tiger Club membership privileges at MSVN's sole discretion and notice.

4.6. For any questions, feedback and/or complaints related to Tiger Club members, please contact the Customer Service Center via hotline (028) 44 555 888 or email customer.MSVN@Maybank.com for timely support and resolution.

4.7. All disputes related to Tiger Club membership will be resolved through negotiation between MSVN and the customer, and MSVN's decision is final.

The terms and conditions, as well as all contents and provisions of the Tiger Club program, are made in both Vietnamese and English. In the event of any inconsistency, discrepancy, or conflict between the two versions, the Vietnamese version shall prevail and be binding.