

Maybank Trade VN

Humanising
Financial Services



Maybank Trade VN is a professional stock trading application developed by Maybank Securities Company. The application offers excellent trading experiences with the latest technology, helping investors make quick decisions and capitalize on investment opportunities in the market flow.

- ✓ Simple operation – Just one touch to perform important investment operations
- ✓ Easy management – Quickly update the performance of the investment portfolio
- ✓ Flexible notifications – Customize notifications as needed
- ✓ Multiple utilities on one platform
- ✓ Market data at your fingertips

Search and download the “Maybank Trade VN” app

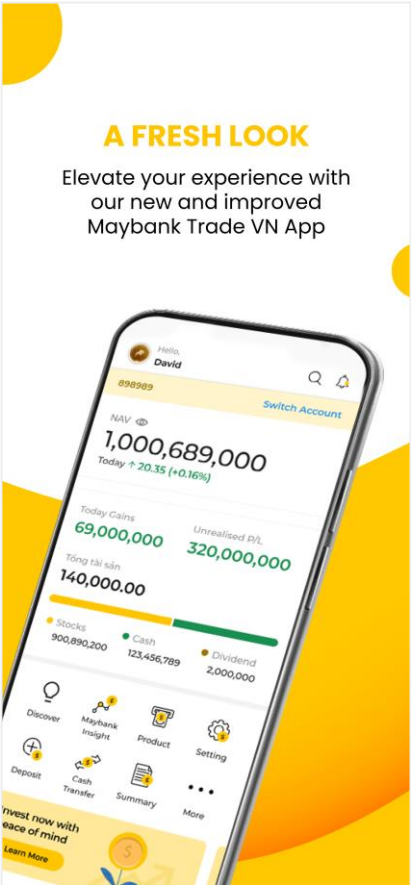


ACCOMPANY
ON EVERY STEPS OF
YOUR INVESTMENT JOURNEY



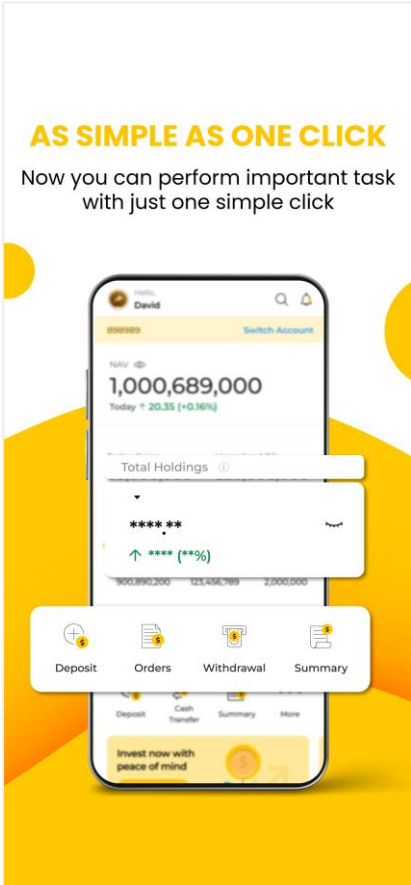
A FRESH LOOK

Elevate your experience with
our new and improved
Maybank Trade VN App



AS SIMPLE AS ONE CLICK

Now you can perform important task
with just one simple click



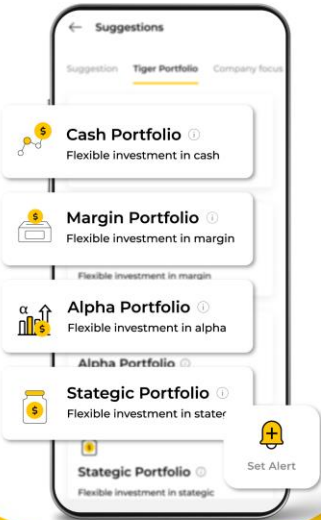
TRACK YOUR GROWTH

Track and monitor your portfolio performance in a glance



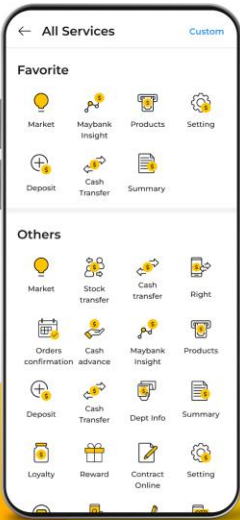
CUSTOMISED ALERTS

So you never missed anything that's important to you



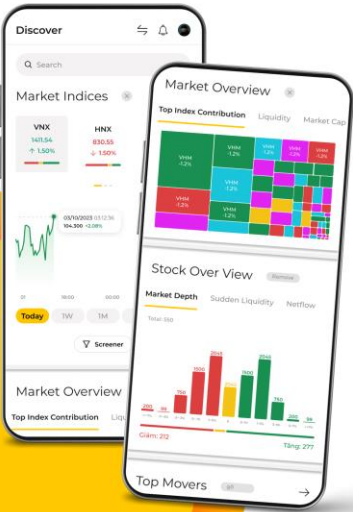
INTUTIVE ALL-IN-ONE

dashboard



REAL-TIME MARKET TOOLS

in your hand



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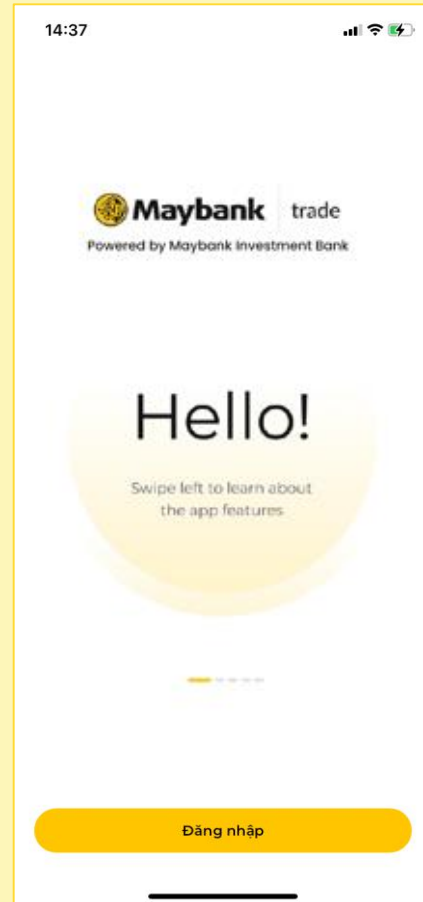
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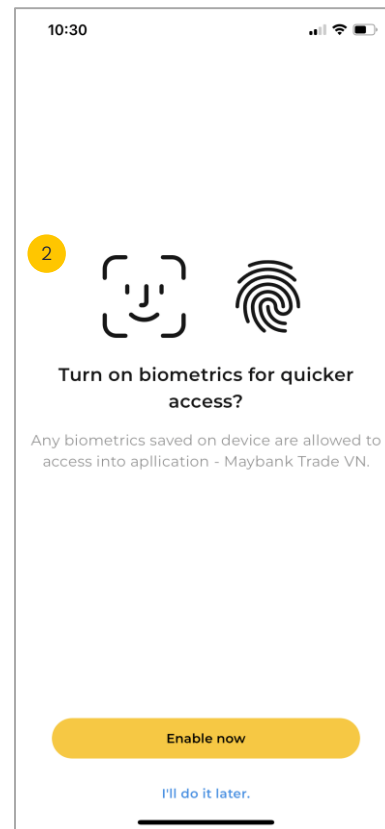
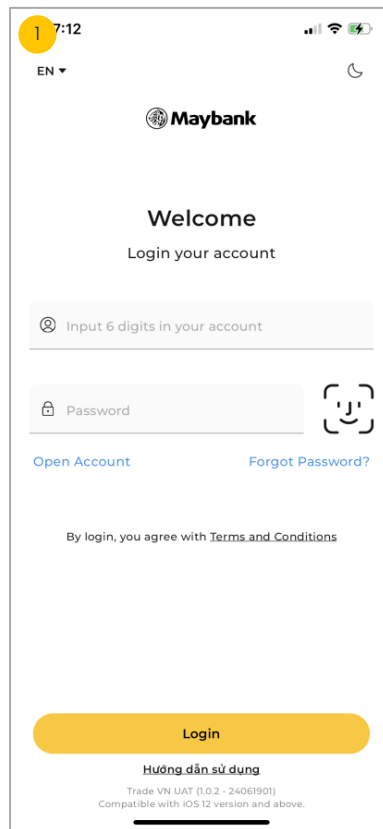
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① Started

1. Log in
2. Forgot Password
3. Log out
4. Open Account



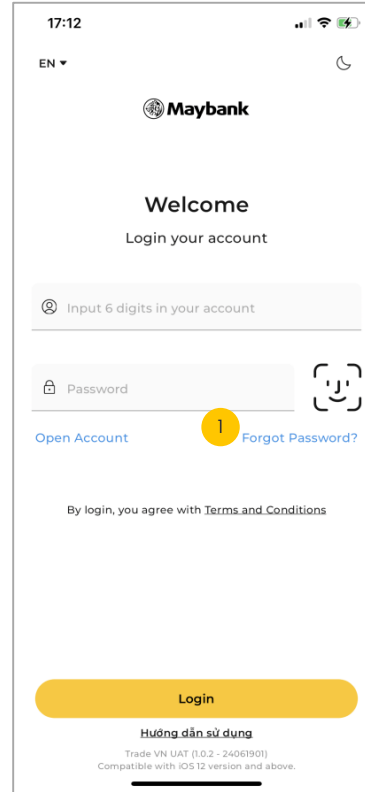
Log in



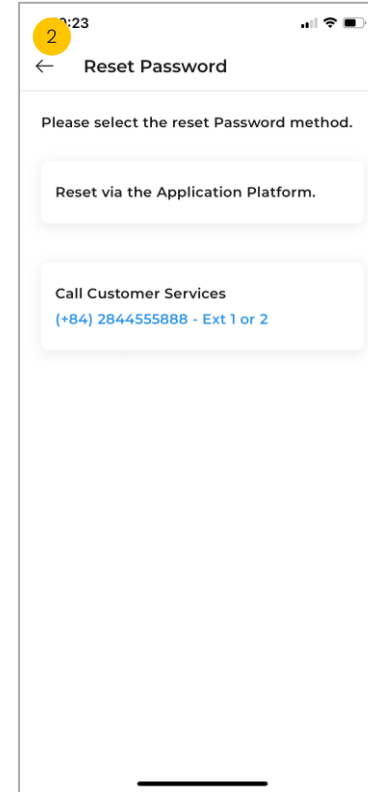
Open app
"Maybank Trade VN"

- 1 In log in screen
 - Enter the last 6 digits of your account
079C123456
→ Enter **123456**
 - Enter your password
→ Choose "Log in".
- 2 Log in using Biometric Face ID/Touch ID
Enable Face ID or Touch ID for faster log in next time.

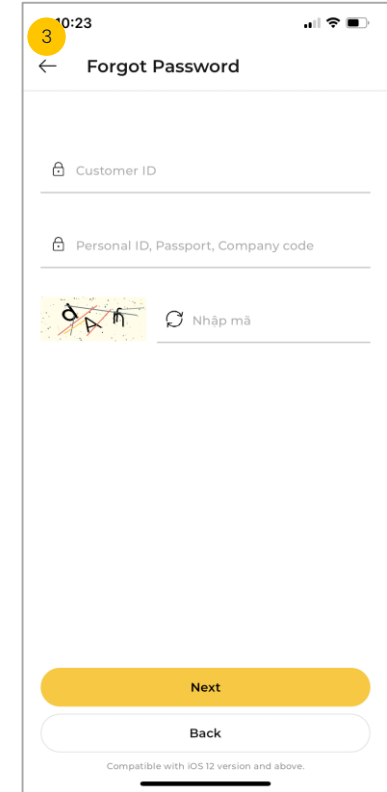
Forgot Password



- 1 On the log in screen. Select the "Forgot Password" button.

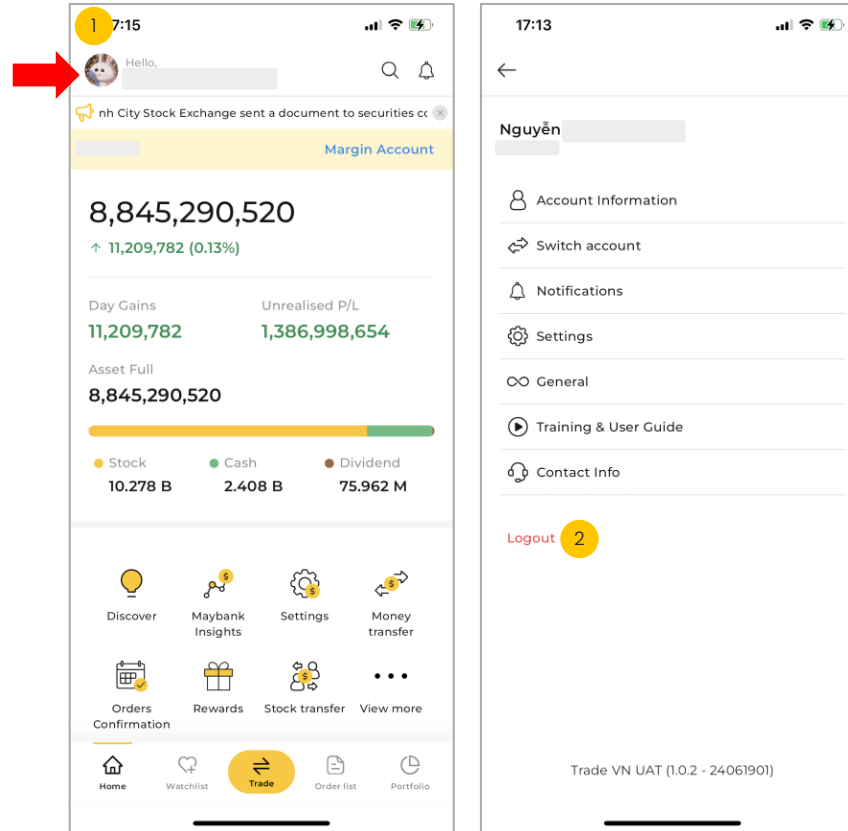


- 2 Choose the method you want to recover your password



- 3 Enter the required information. The new password will be sent to the chosen method.

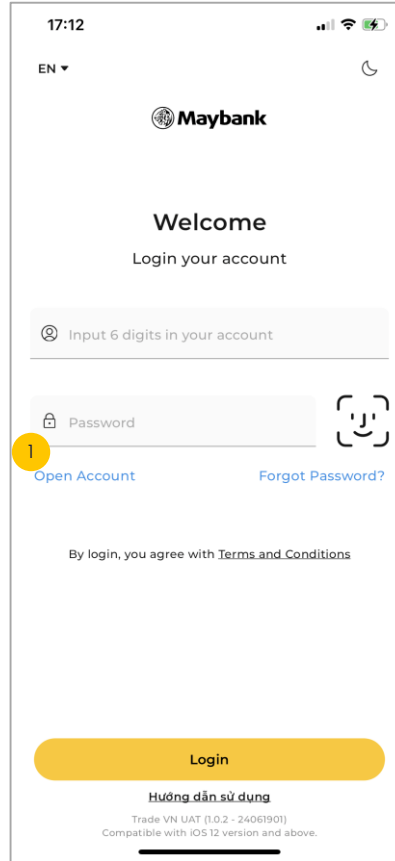
Log out



Log out

- 1 Click on the avatar icon at the top left corner of the main screen.
- 2 Select the red "Log Out" button → choose "Confirm" button.

Open Account



17:12

EN ▼

Maybank

Welcome
Login your account

🔒 Input 6 digits in your account

🔒 Password

1

[Open Account](#) [Forgot Password?](#)

By login, you agree with [Terms and Conditions](#)

Login

Hướng dẫn sử dụng
Trade VN UAT (1.0.2 - 24061901)
Compatible with iOS 12 version and above.



19:27

Maybank
Investment Bank

Mở tài khoản

1. Đăng ký thông tin 2. Thông tin cá nhân

Thông tin cá nhân

Để mở tài khoản mới, Quý khách vui lòng điền đầy đủ các thông tin "Số điện thoại", "Email" và bấm "Tiếp tục"
Nếu Quý khách đã có tài khoản tại MSVN, vui lòng điền thêm "Số tài khoản chứng khoán".

Số điện thoại *

Email *

Số tài khoản chứng khoán

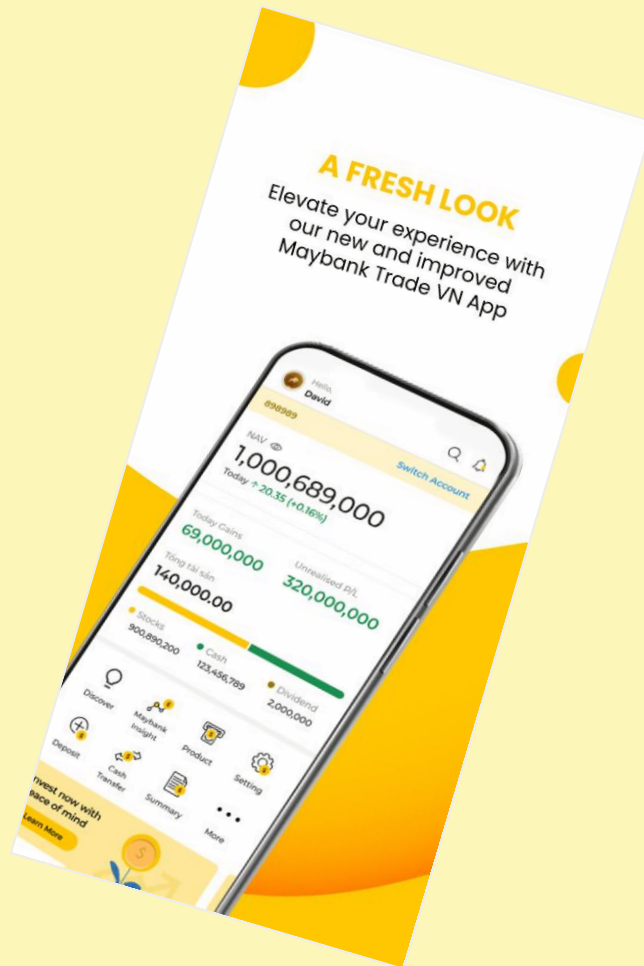
Lưu ý: Nếu Quý khách đã có tài khoản tại MSVN, vui lòng nhập số tài khoản 0798-xxxxxx và không phải ký tự đặc

In log in screen:

- 1 Select the "Open Account" button
- 2 Enter the required information at each step to complete the account opening process.

Ⓑ Account Setting

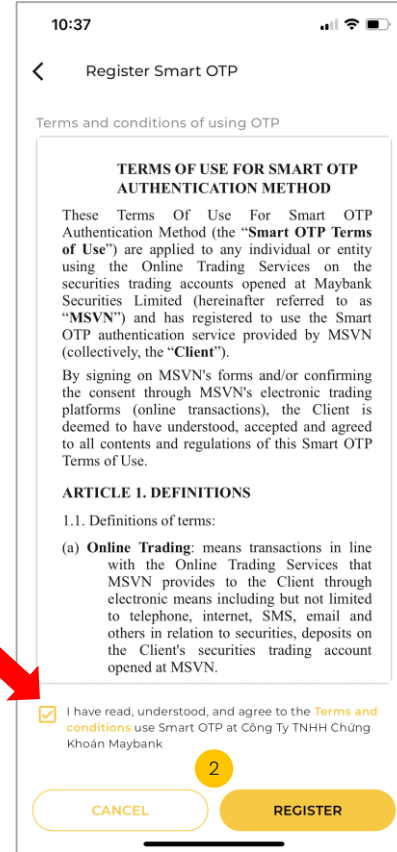
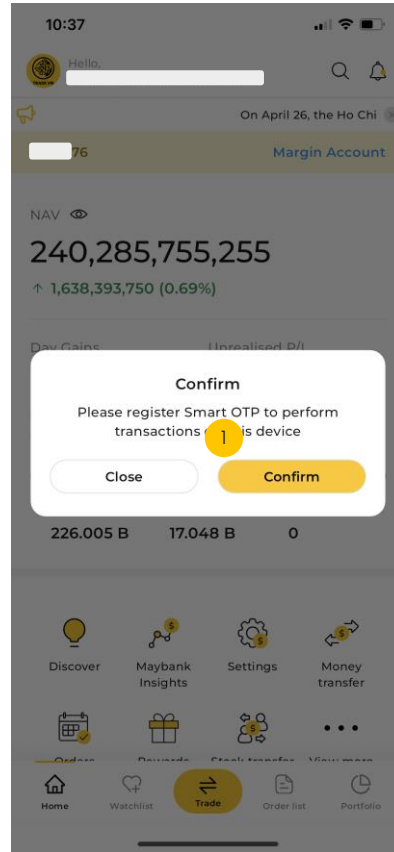
1. Smart OTP Setting
2. Change Password
3. Change PIN
4. Account Information
5. Language Setting
6. Mode Setting
7. Favorite Service
8. Other Setting



Smart OTP setting

A Option 1

B Option 2



Customers need to set up Smart OTP to authenticate transactions, orders,...

1 After logging in, the app will request you to set up Smart OTP. Select "Confirm" to proceed to the "Terms and Conditions of Smart OTP" screen.

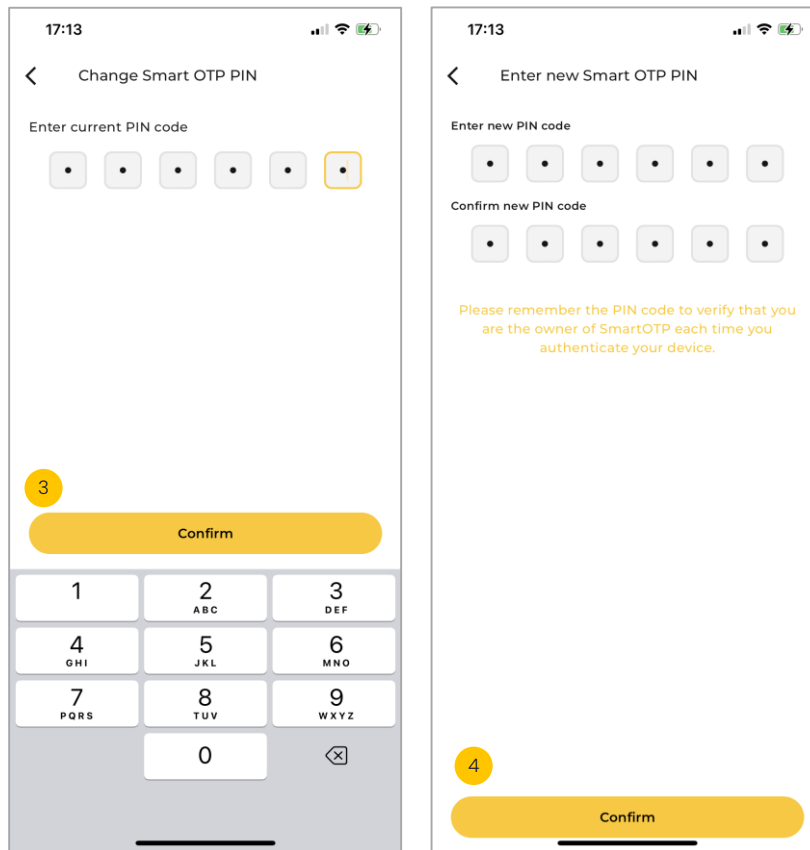
2 Select "I have read, ..." term

Select "Register", and the screen will switch to the OTP entry screen.

Smart OTP setting

A Option 1

B Option 2



Screen 1: Change Smart OTP PIN

17:13

< Change Smart OTP PIN

Enter current PIN code

• • • • • •

3

Confirm

1 2 3
ABC DEF
4 5 6
GHI JKL MNO
7 8 9
PQRS TUV WXYZ
0

Screen 2: Enter new Smart OTP PIN

17:13

< Enter new Smart OTP PIN

Enter new PIN code

• • • • • •

Confirm new PIN code

• • • • • •

Please remember the PIN code to verify that you are the owner of SmartOTP each time you authenticate your device.

4

Confirm

3 Check the 6-digit verification code sent via SMS/Email and enter the code, then choose "Confirm".

4 Create a Smart OTP PIN:

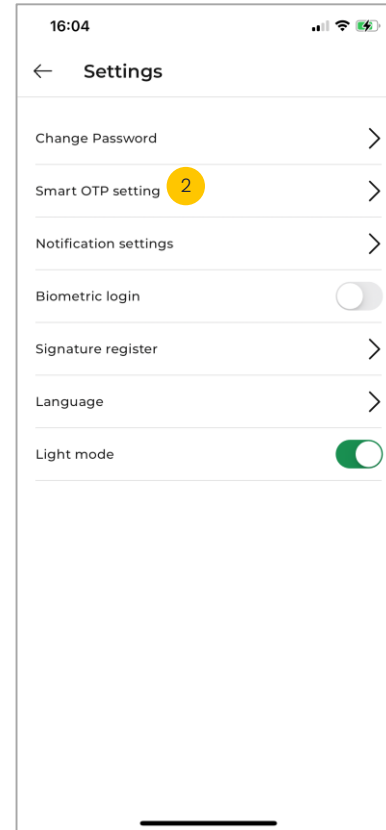
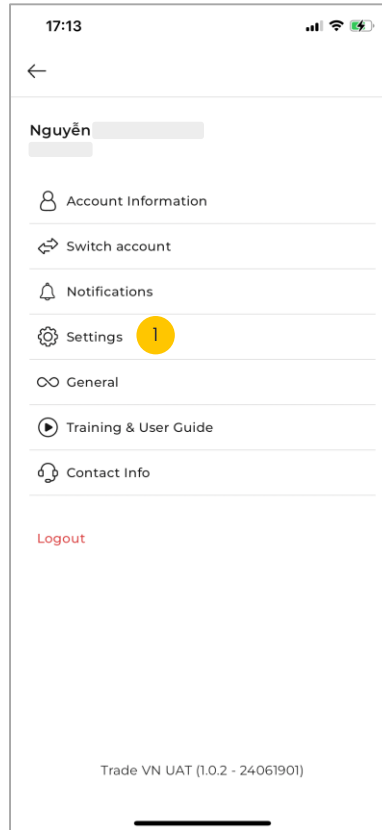
- Enter a new PIN
- Re-enter the new PIN→ Select "Confirm" to complete the Smart OTP setup.

The system will display a notification to choose Save or Not Save the PIN for each login.

Smart OTP setting

A Option 1

B Option 2



This setup is for customers who have skipped the notification requesting OTP setup upon login.

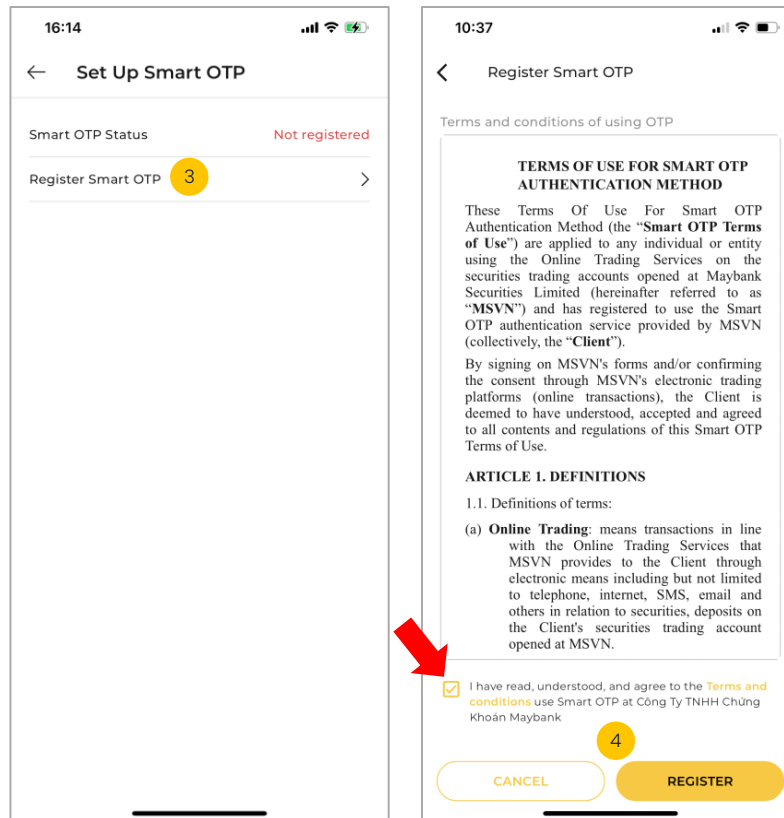
1 Choose "Settings" from the avatar menu in the top left corner of the screen.

2 In menu, choose "Smart OTP"

Smart OTP setting

A Option 1

B Option 2



16:14

Set Up Smart OTP

Smart OTP Status Not registered

Register Smart OTP 3

10:37

Register Smart OTP

Terms and conditions of using OTP

TERMS OF USE FOR SMART OTP AUTHENTICATION METHOD

These Terms Of Use For Smart OTP Authentication Method (the "**Smart OTP Terms of Use**") are applied to any individual or entity using the Online Trading Services on the securities trading accounts opened at Maybank Securities Limited (hereinafter referred to as "**MSVN**") and has registered to use the Smart OTP authentication service provided by MSVN (collectively, the "**Client**").

By signing on MSVN's forms and/or confirming the consent through MSVN's electronic trading platforms (online transactions), the Client is deemed to have understood, accepted and agreed to all contents and regulations of this Smart OTP Terms of Use.

ARTICLE 1. DEFINITIONS

1.1. Definitions of terms:

(a) **Online Trading:** means transactions in line with the Online Trading Services that MSVN provides to the Client through electronic means including but not limited to telephone, internet, SMS, email and others in relation to securities, deposits on the Client's securities trading account opened at MSVN.

☒ I have read, understood, and agree to the Terms and conditions use Smart OTP at Công Ty TNHH Chứng Khoán Maybank

4

CANCEL REGISTER

3 Select "Register for Smart OTP"

For accounts that have not previously registered for OTP, the status will display as "Not Registered"

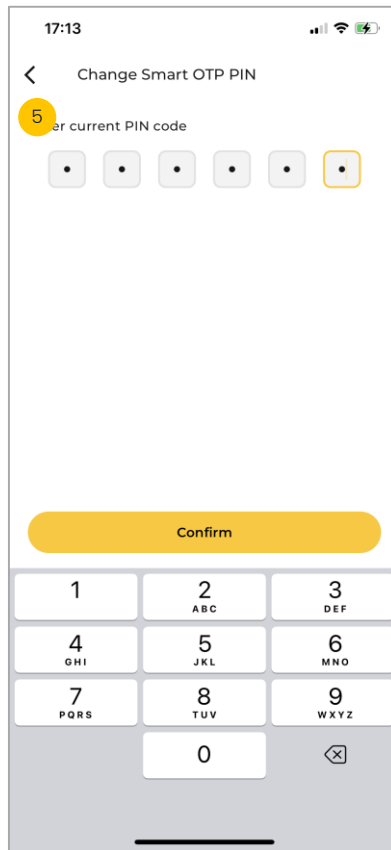
4 After reading the terms, select "I agree,..."

Then choose "Register", and the screen will switch to the OTP code entry screen

Smart OTP Setting

A Option 1

B Option 2



17:13

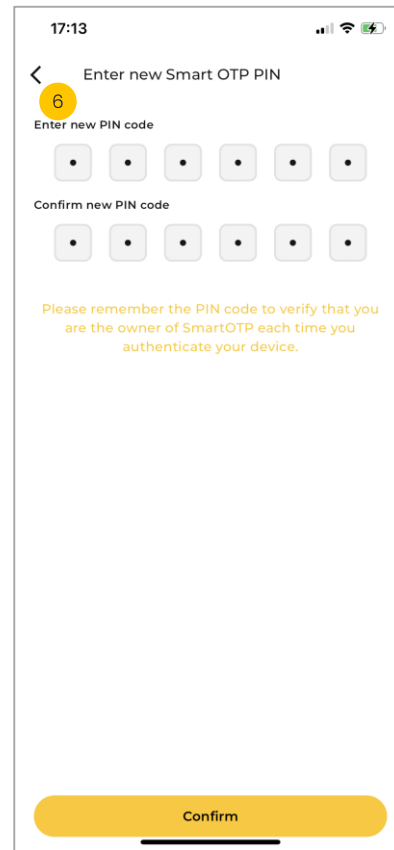
< Change Smart OTP PIN

5 Enter current PIN code

• • • • • •

Confirm

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
0		< X



17:13

< Enter new Smart OTP PIN

6 Enter new PIN code

• • • • • •

Confirm new PIN code

• • • • • •

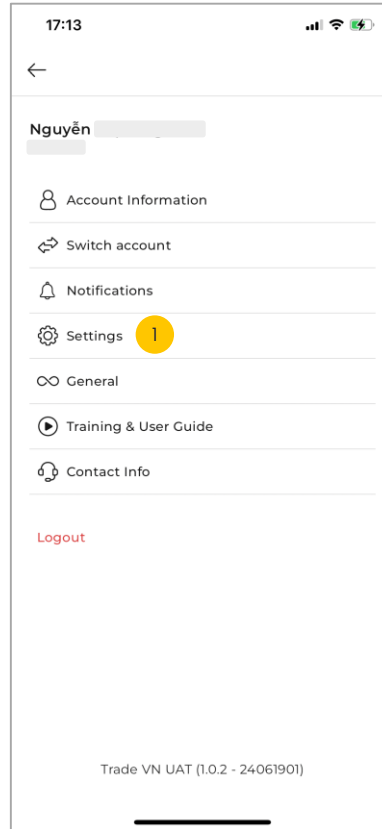
Please remember the PIN code to verify that you are the owner of SmartOTP each time you authenticate your device.

Confirm

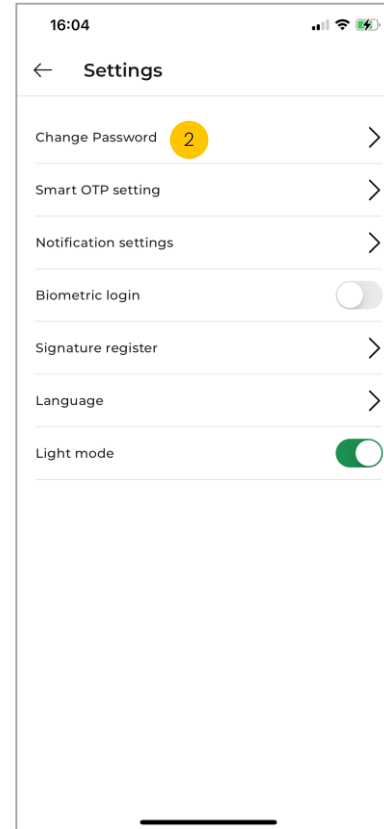
5 Check the 6-digit verification code sent via SMS/Email and enter the code, then select **"Confirm"**

6 Create a Smart OTP PIN
 - Enter new PIN
 - Re-enter new PIN
 → Select **'Confirm'** to complete the Smart OTP setup.

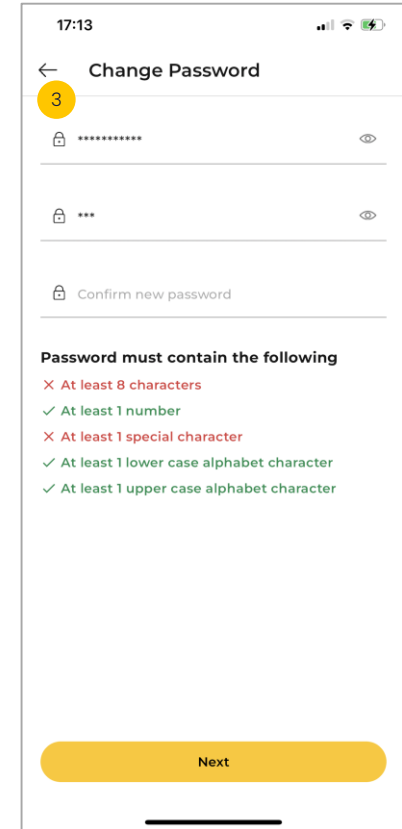
Change Password



- 1 Choose “Setting” inside the avatar menu at the top left corner of the screen

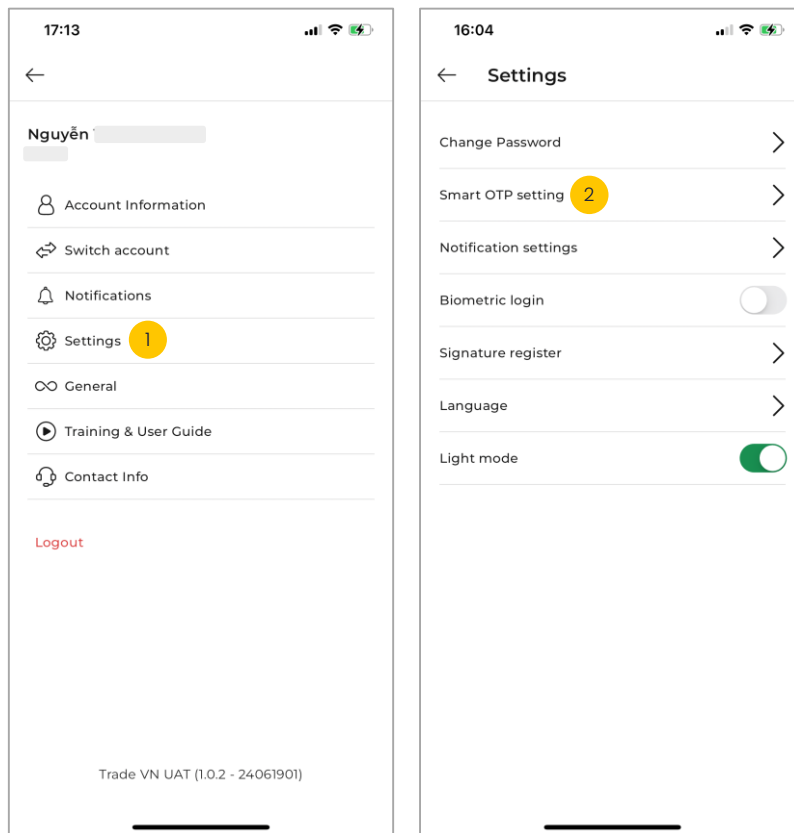


- 2 Select the button “Change Password” to setting up the password.



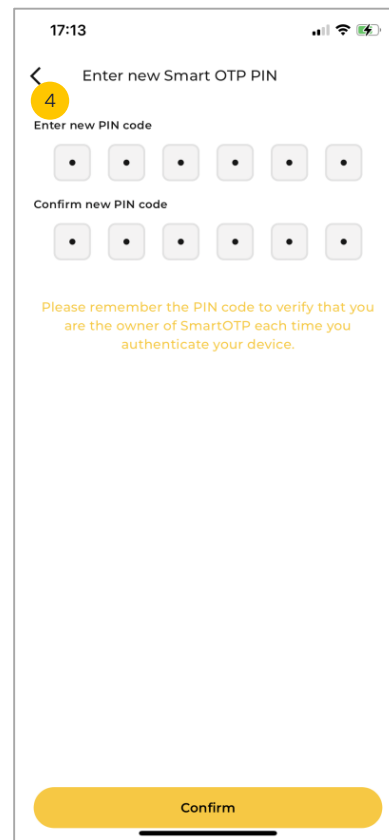
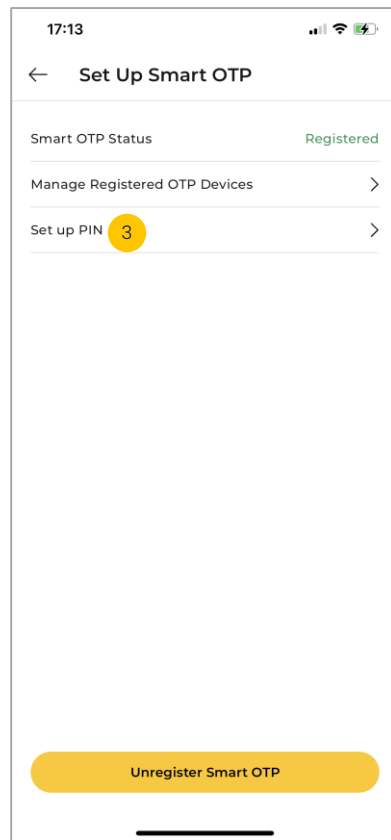
- 3 Enter the new password according to the conditions and select “Next”.

Change PIN



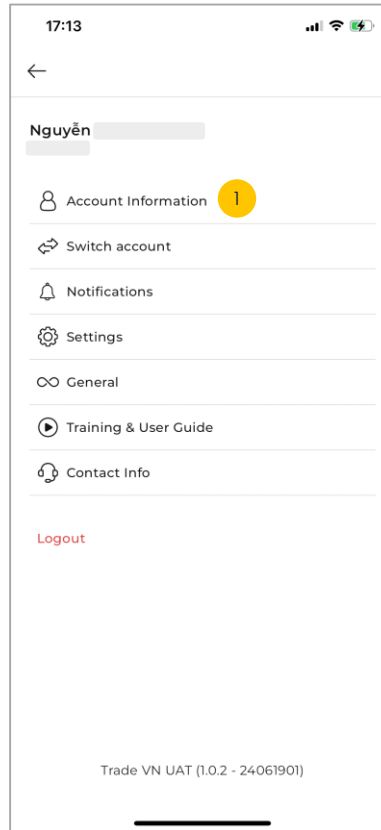
- 1 Select the "Settings" button inside the avatar menu at the top left corner of the screen.
- 2 Select the "Smart OTP Setting" button to begin setting up the password.

Change PIN



- 3 Select the "Set up PIN" button. Enter the old PIN to proceed to the screen for setting up a new PIN.
- 4
 - Enter new PIN
 - Re-enter new PIN
 → Then select the "Confirm" button to complete the PIN change.

Account Information



- 1 Select the "Account Information" button inside the avatar menu at the top left corner of the screen.

The screen will switch to the "Account Information", which includes 3 tabs:


- Investor Information
- Account Information
- Bank Information


Account Information


2 17:14

← Profile

Investor information Account Information Bank



Flower 

Personal information 

Account No.

Acc. name Nguyễn

Date of birth 02/10/1994


ID Card/ Company ID

Issue date 01/06/2010

Expiry date 01/06/2050

Issue date Cục CS QL XH và DC

Gender Male

Contact 

Phone

3 17:14

← Update personal information

Update information Change History

Account No.

Acc. name Nguyễn

ID Card/ Company ID



Issued Date

Expiry Date

Issued Place

New ID Card

ID Card copy needs a clear QR code.

Front side Back side

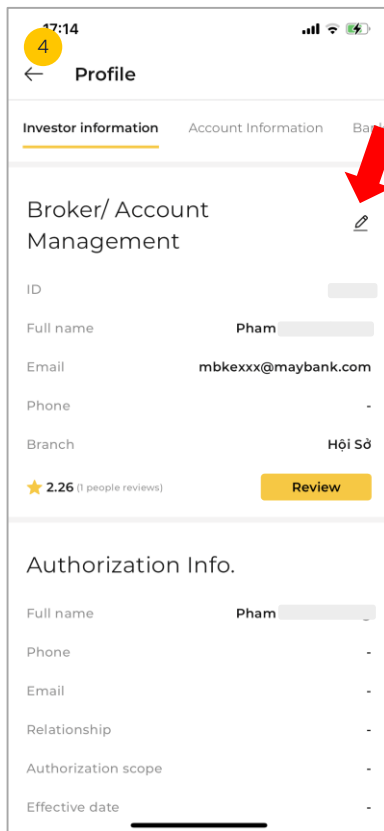
Old ID Card

Scanned copy of QR code (by scanning QR in the upper right corner of ID Card) shows the old & new ID Card info.

Cancel Confirm

- 2 Select "Edit" at the top right corner of each section to change/update personal information.
- 3 Select "Confirm" to save the information
Select the "Change History" tab to see the changed history

Account Information



17:14

4

← Profile

Investor information Account Information Bank

Broker/ Account Management

ID

Full name Pham

Email mbkexxx@maybank.com

Phone -

Branch Hội Sở

★ 2.26 (1 people reviews)

Review

Authorization Info.

Full name Pham

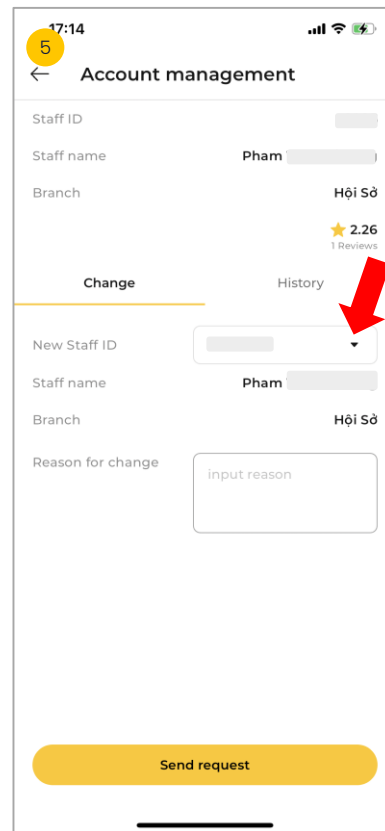
Phone -

Email -

Relationship -

Authorization scope -

Effective date -



17:14

5

← Account management

Staff ID

Staff name Pham

Branch Hội Sở

★ 2.26 1 Reviews

Change History

New Staff ID

Staff name Pham

Branch Hội Sở

Reason for change input reason

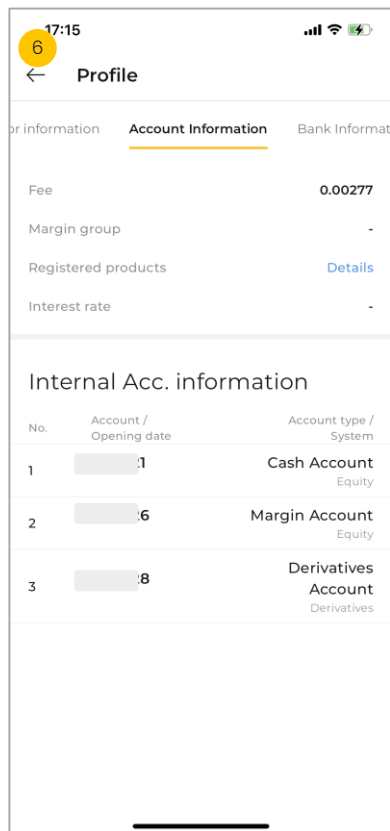
Send request

4 To change Broker/Customer Care information
Select **"Edit"** at the top right corner to change the broker.

5 The screen includes the current broker information and the section to change to a new broker.
In the **"Change"** tab → Select **"New Staff ID"** → Enter the reason for the change (if any) and select **"Send request"**

Review the changes made in the **"History"** tab.

Account Information



17:15

6 Profile

Account Information

Fee 0.00277

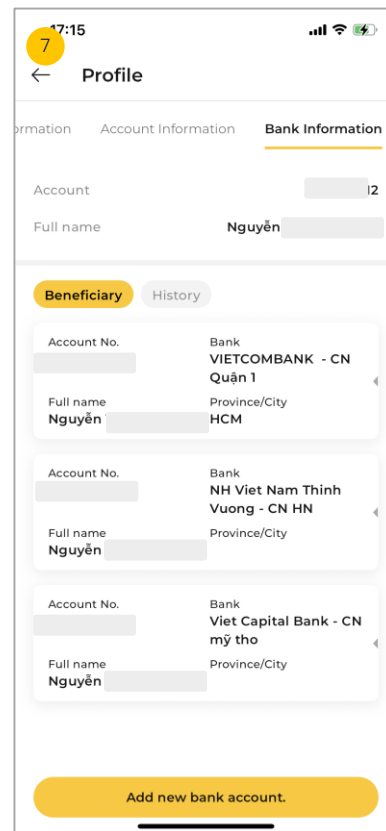
Margin group -

Registered products Details

Interest rate -

Internal Acc. information

No.	Account / Opening date	Account type / System
1	.1	Cash Account Equity
2	.6	Margin Account Equity
3	.8	Derivatives Account Derivatives



17:15

7 Profile

Bank Information

Account I2

Full name Nguyễn

Beneficiary History

Account No. Bank VIETCOMBANK - CN Quận 1

Full name Nguyễn Province/City HCM

Account No. Bank NH Viet Nam Thinh Vuong - CN HN

Full name Nguyễn Province/City

Account No. Bank Viet Capital Bank - CN Mỹ Tho

Full name Nguyễn Province/City

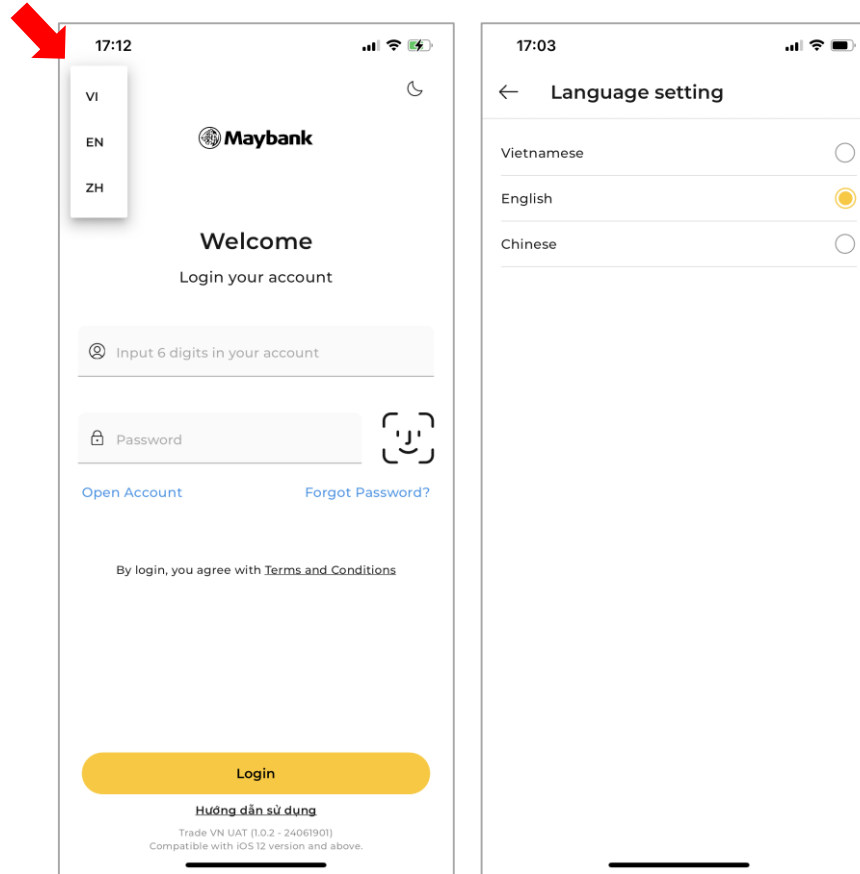
Add new bank account.

6 Go to the "Account Information" tab to view the details of the accounts.

7 Go to the "Bank Information" tab to view, cancel, or add a new bank that was previously registered.

Note: You are allowed to add a maximum of 3 Bank accounts and must maintain at least 1 bank account. Therefore, if only one bank is registered and you need to replace the existing bank, please add a new bank before canceling the current bank

Language Setting



On the login interface, select the language setup at the top left corner.

Currently, MSVN offers 3 languages on the application, including:

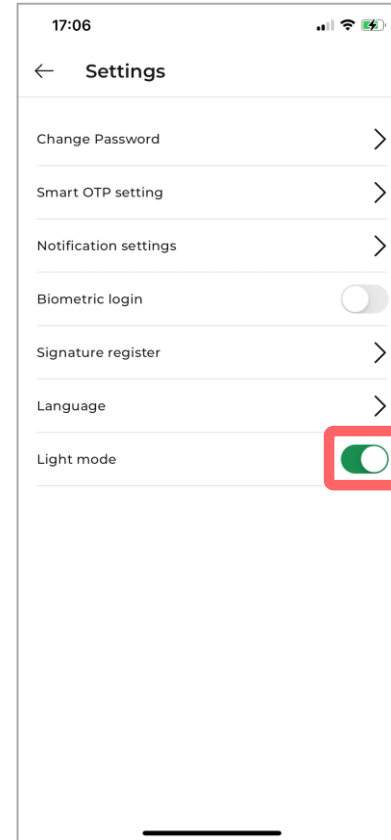
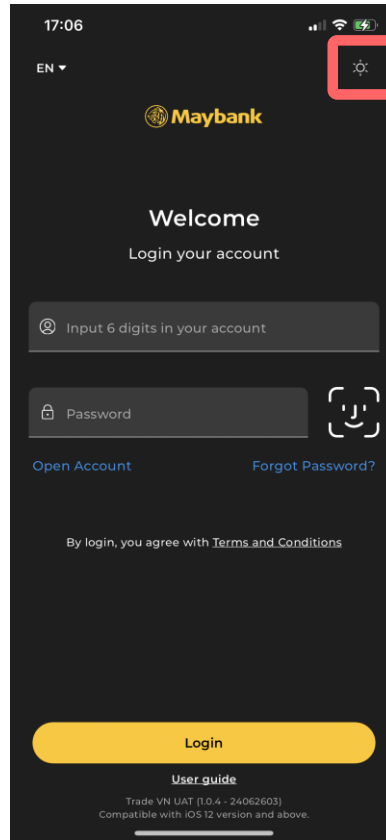
- *Vt: Vietnamese*
- *EN: English*
- *ZH: Chinese (Coming soon)*

The default language of the application is Vietnamese.

Additionally, you can go to the menu:

Avatar at the top left corner of the screen → Settings → Language

Light mode setting



On the login interface, at the top right corner, there is an icon to set up the light mode, which includes:

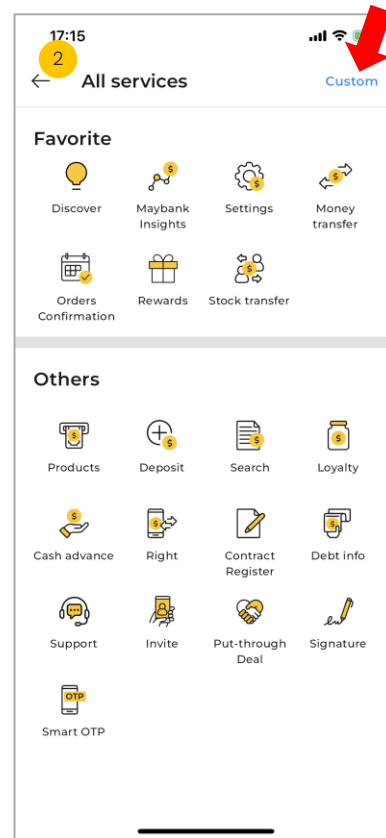
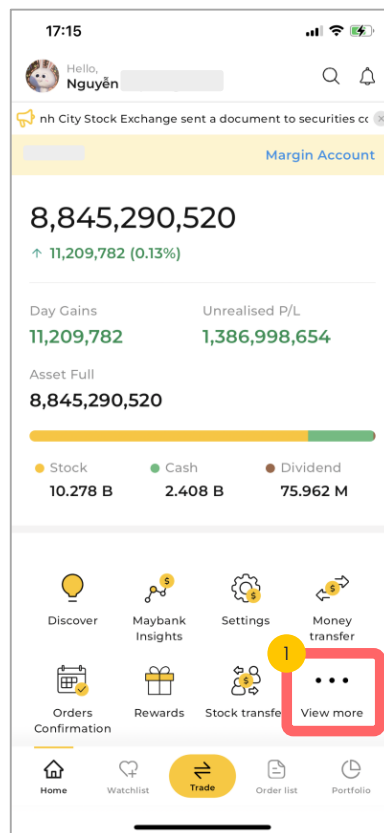
- Light mode
- Dark mode

• *Note: The application defaults is light mode.*

Additionally, you can go to the menu:

- Avatar at the top left corner of the screen → Settings → Light mode

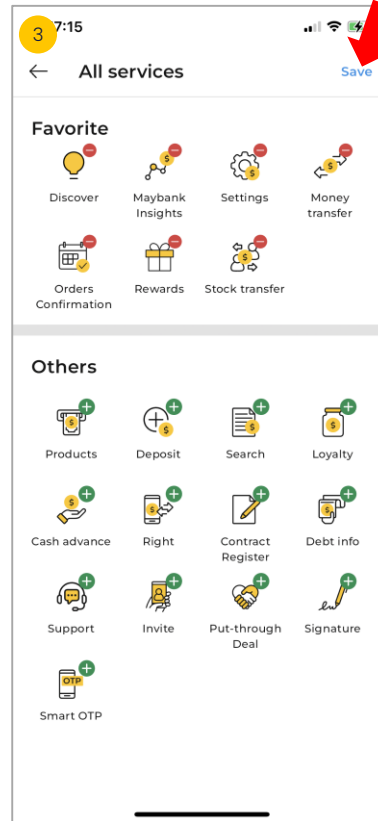
Favorite Services



Allow customers to set up favorite services for frequent use to be prioritized on the Home page.

- 1 On the main screen, select **"View More"** and the screen will switch to the screen with all services.
- 2 Select **"Custom"** at the top right corner of the screen.

Favorite Service

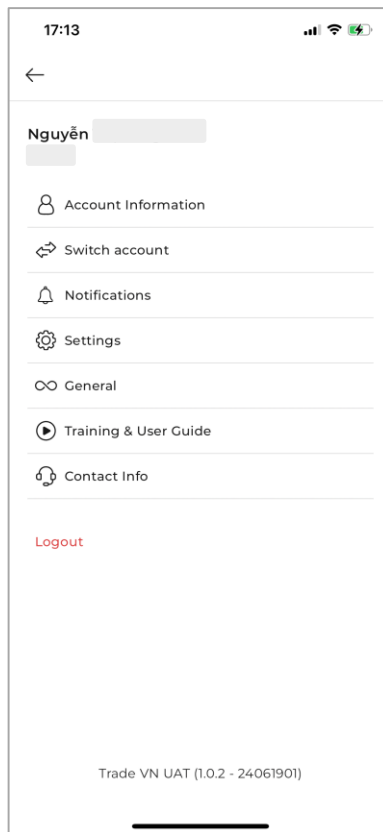


- 3 On the "All Services" screen
- Select the "-" at the "Favorite" section to remove
 - Select the "+" at the "Other" section to add a new service.

Note: Choose a maximum of 7 favorite services.

→ Then select "Save" to complete the editing.

Others setting

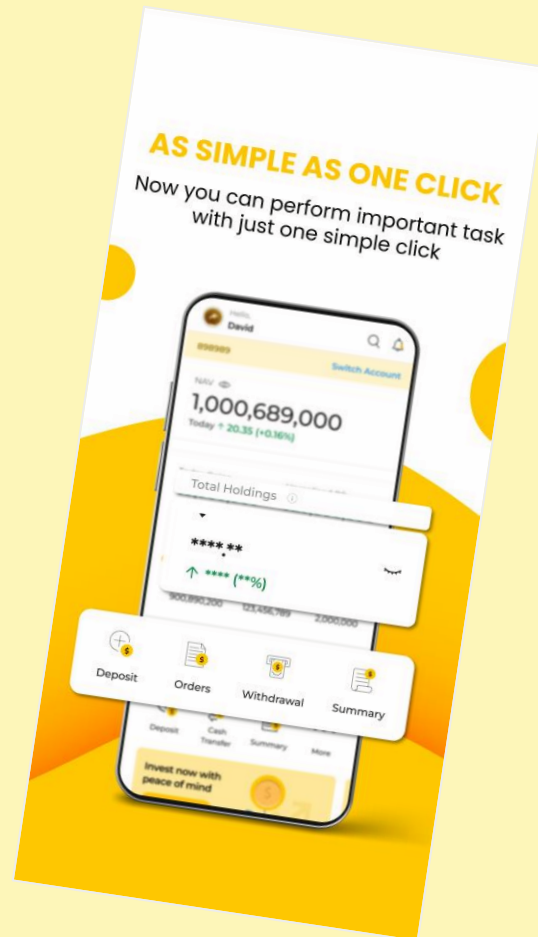


Additionally, in the Settings section, there are other options available, including:

- **Switch Account:** Used to change the default account display when logging into the application. The saved account will be set as the default on all screens
- **Notifications:** A list of notifications about transactions, utilities, market updates, etc.
- **General:** Includes general information such as Introduction, User Agreement, etc.
- **Training & User Guide:** Videos about training and instructions for using the application.

© Trade

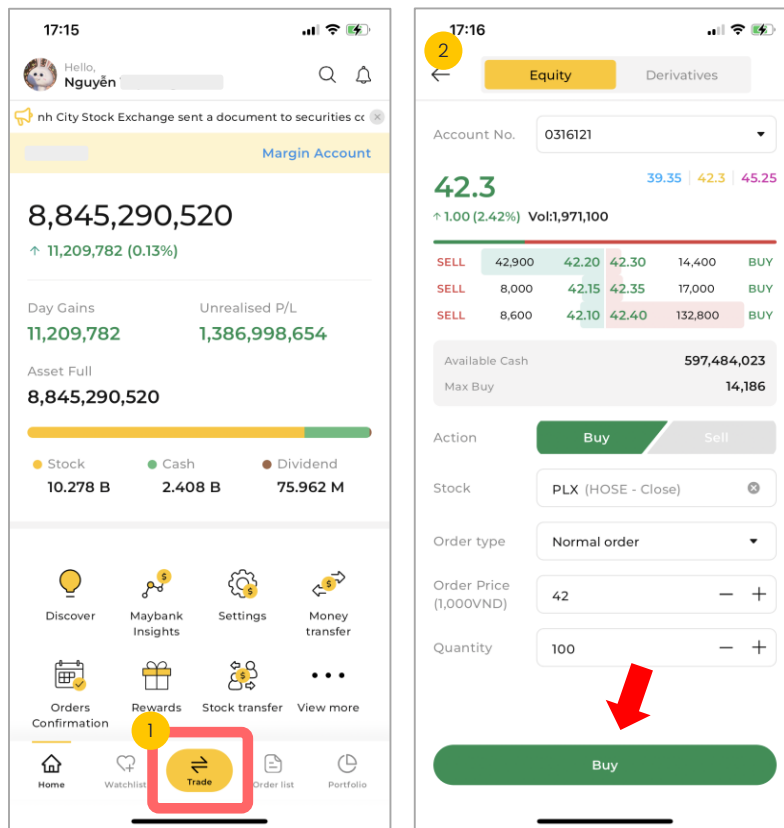
1. Equity Order
2. Group Order
3. Conditional Order
4. History Order



Equity Order

A Equity Order

B Derivatives Order



1 On the main screen, select the 'Trade' button

2 • Select the "Equity" menu.

- Account number: Choose the sub-account with the suffix "1" or "6" to place an order.
- Choose the action: Buy/Sell.
- Stock code: Enter the code.
- Select order type: Regular order.
- Set price: Enter the desired price.
- Quantity: Enter the quantity to order (e.g., 100).

→ Review the order information and select the "Buy/Sell" button

Equity Order

A Equity Order

B Derivatives Order

17:16

3

Order Summary

PLX

Tập đoàn Xăng dầu Việt Nam

Account

Order type BUY

Order price 42

Volume 100

Fee amount 11,634
Fee (include estimated Fee and Tax)

Total transaction value 4,211,634

Confirm

17:16

Order Summary

PLX

Tập đoàn Xăng dầu Việt Nam

Account

Order type BUY

Order price 42

Volume 100

Fee amount 11,634
Fee (include estimated Fee and Tax)

Total transaction value 4,211,634

4

Confirm Smart OTP

Smart OTP Code

552 065

The code will expire in 40 seconds

Confirm

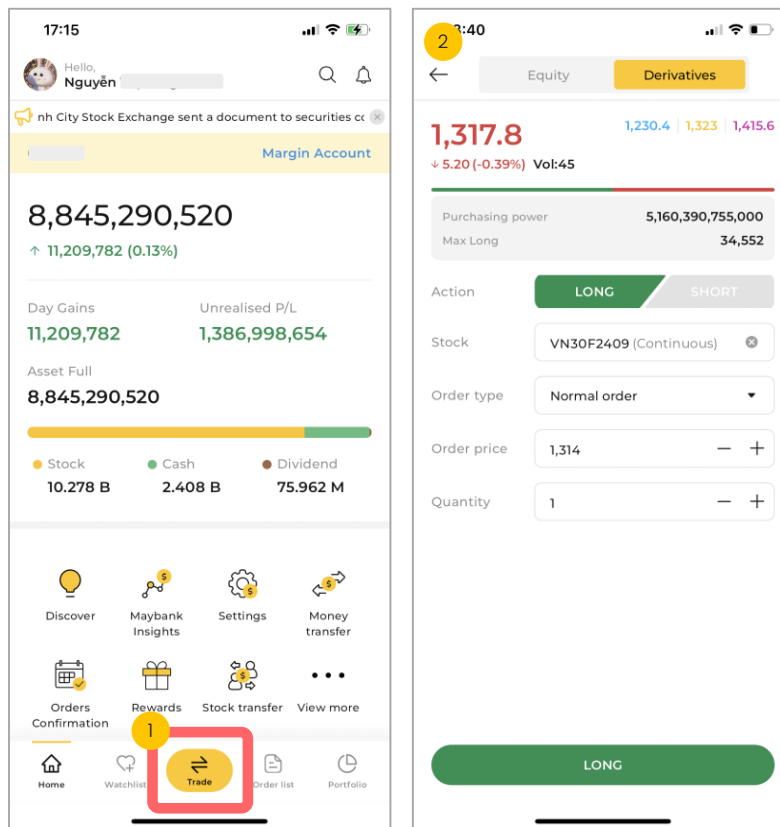
3 The screen will switch to the “**Order Summary**” screen, displaying information for confirm: Price, Volume, Fee Value,... Select the “**Confirm**” button

4 Enter the PIN and then confirm the **Smart OTP** with the ‘**Confirm**’ button to complete the order placement. (Go to the ‘**Order List**’ screen to view the orders)

Equity Order

A Equity Order

B Derivatives Order ▶



1 On the main screen, select the 'Trade' button

2 On the order placement screen:

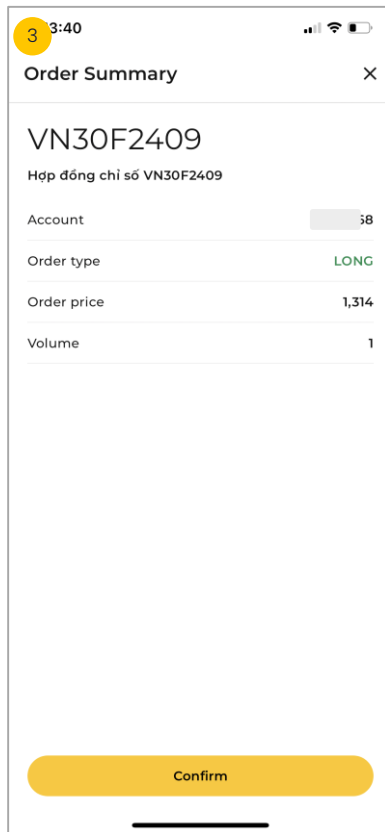
- Select the "Derivatives" menu.
- Choose action: Buy/Sell.
- Enter the details of the order.

→ Review the order information and select "Buy/Sell"

Equity Order

A Equity Order

B Derivatives Order ▶



3 3:40

Order Summary X

VN30F2409

Hợp đồng chỉ số VN30F2409

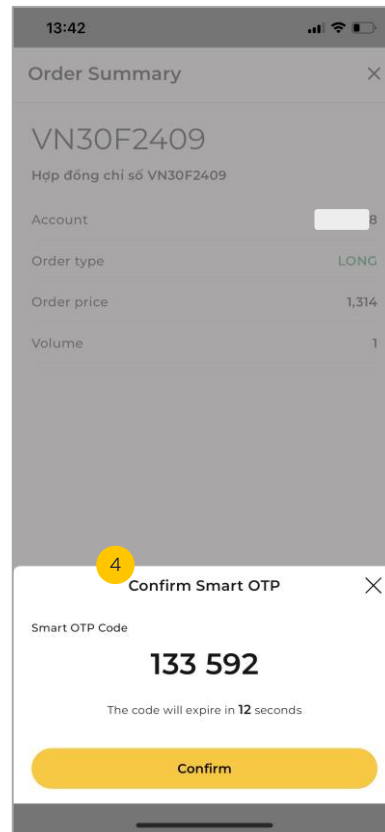
Account 8

Order type LONG

Order price 1,314

Volume 1

Confirm



13:42

Order Summary X

VN30F2409

Hợp đồng chỉ số VN30F2409

Account 8

Order type LONG

Order price 1,314

Volume 1

4

Confirm Smart OTP X

Smart OTP Code

133 592

The code will expire in 12 seconds

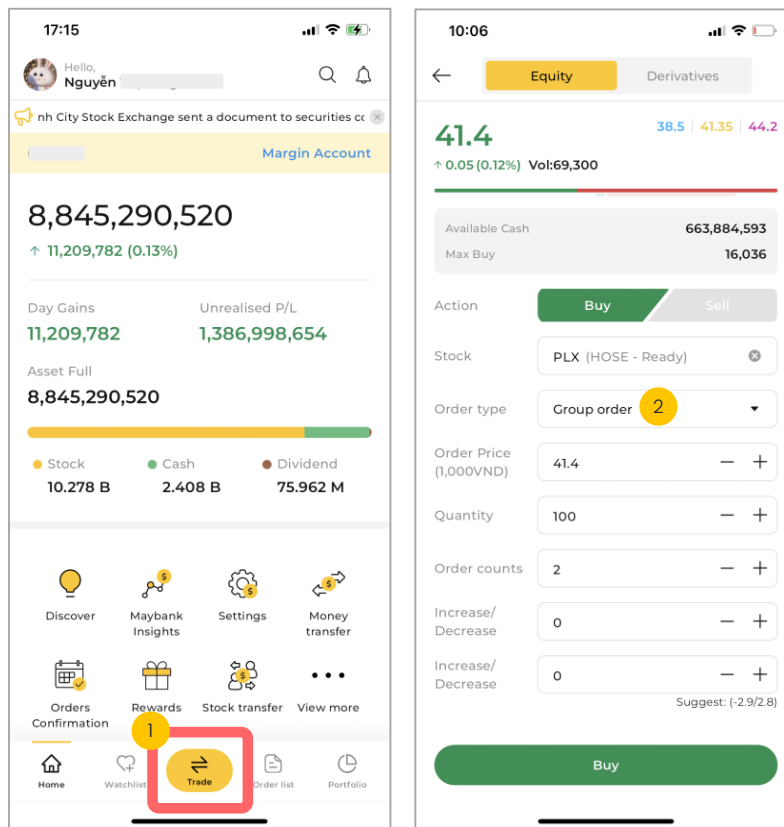
Confirm

3 The screen will switch to the "Order Details" screen, displaying information for confirm: Price, Volume, Fee Value,...
Select the 'Confirm' button to proceed to the next step.

4 Enter the PIN and then confirm the Smart OTP with the 'Confirm' button to complete the order

(Go to the 'Order List' screen to view the orders)

Group Order



1 On the main screen, select the 'Trade' button

2 On the order screen:

- Select the "Equity" menu.
- Choose action: **Buy/Sell**.
- *Important: In the order type, select "Group Order".*
- Enter the details of the group order: Stock code, order type, number of orders, etc.

→ Review the order information and select the "Buy/Sell" button

Group Order

3 9:06

Order Summary X

PLX

Tập đoàn Xăng dầu Việt Nam

Account [REDACTED]

Order type BUY

Total volume 200

Order value 8,302,936
(Include estimated Fee and Tax)

Order list (2)

No.	Stock	Price	Volume
1	PLX	41.4	100
2	PLX	41.4	100

Confirm

4 9:06

Order Summary X

PLX

Tập đoàn Xăng dầu Việt Nam

Account [REDACTED]

Order type BUY

Total volume 200

Order value 8,302,936
(Include estimated Fee and Tax)

Order list (2)

No.	Stock	Price	Volume
1	PLX	41.4	100
2	PLX	41.4	100

Confirm Smart OTP X

Smart OTP Code

515 429

The code will expire in 12 seconds

Confirm

3 The screen will switch to the "Order Details", displays information including: Price, Fee Value, Total Transaction Value, (especially for group order, an additional 'Order List' will be displayed), etc.

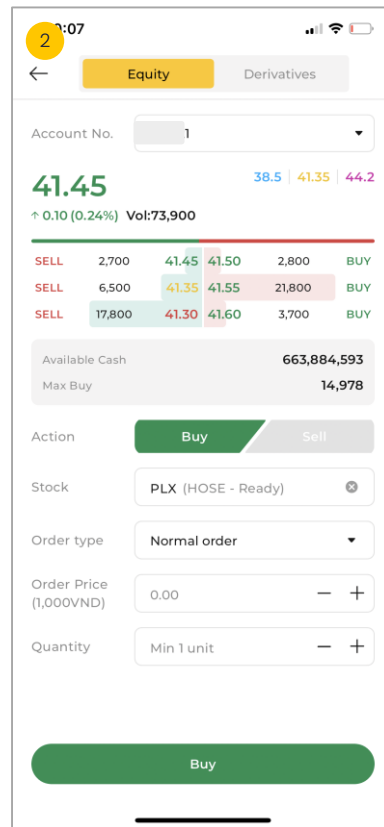
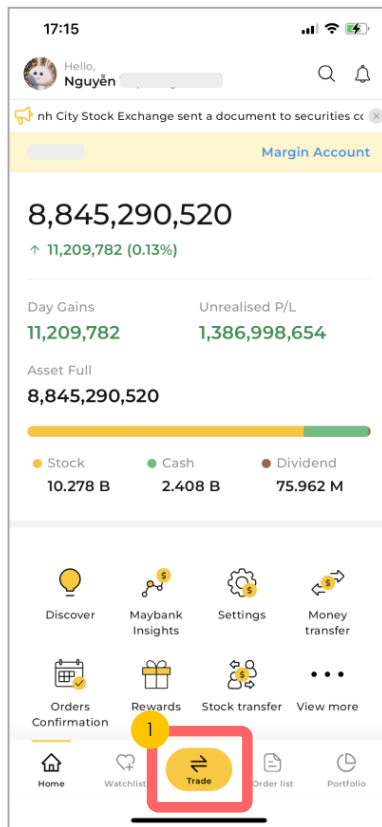
Select "Confirm" to proceed to the next step.

4 Enter the PIN and then confirm the Smart OTP with the 'Confirm' button to complete the order (Go to the 'Order List' screen to view the orders)

Conditional Order

A Equity Order

B Derivatives Order



1 On the main screen, select the 'Trade' button

2 On the order placement screen:

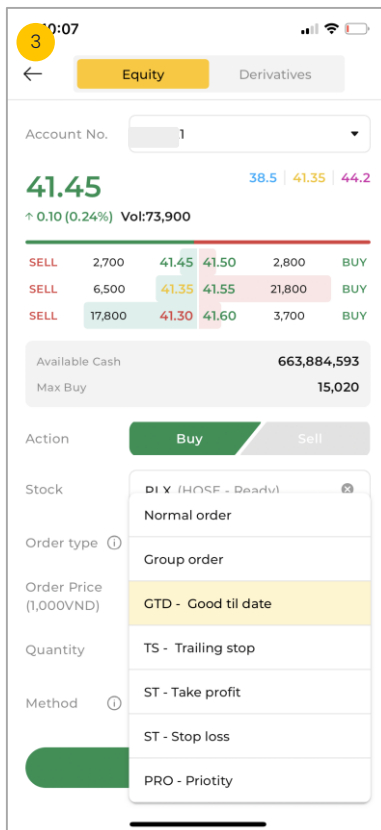
- The default application displays the "Equity" menu
- Select the account to execute the order
- Select "Action": Buy or Sell
- Stock Code: Enter the code

* Read more about the Equity conditional in [here](#)

Conditional Order

A Equity Order

B Derivatives Order



0:07

Equity Derivatives

Account No. 1

41.45
↑ 0.10 (0.24%) Vol:73,900

	SELL	BUY
2,700	41.45	2,800
6,500	41.35	21,800
17,800	41.30	3,700

Available Cash 663,884,593
Max Buy 15,020

Action Buy Sell

Stock PLX (HOSE - Ready)

Order type ① GTD - Good til date

Order Price (1,000VND)

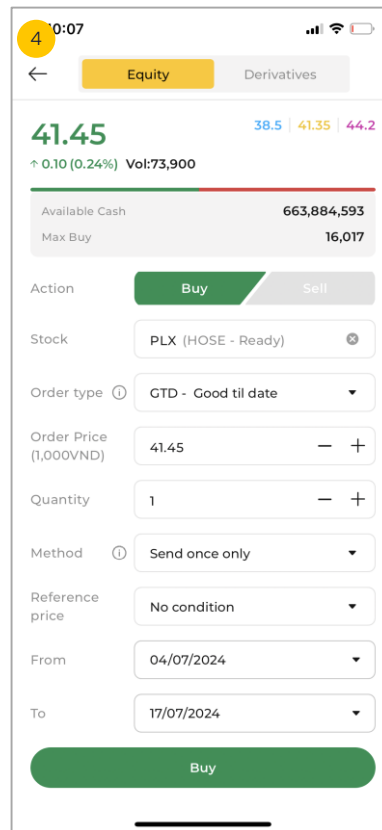
Quantity

Method ①

ST - Take profit

ST - Stop loss

PRO - Priority



0:07

Equity Derivatives

41.45
↑ 0.10 (0.24%) Vol:73,900

Available Cash 663,884,593
Max Buy 16,017

Action Buy Sell

Stock PLX (HOSE - Ready)

Order type ① GTD - Good til date

Order Price (1,000VND) 41.45

Quantity 1

Method ① Send once only

Reference price No condition

From 04/07/2024

To 17/07/2024

Buy

3 Important: Select the type of equity conditional. For each type of order, there will be corresponding information fields such as:

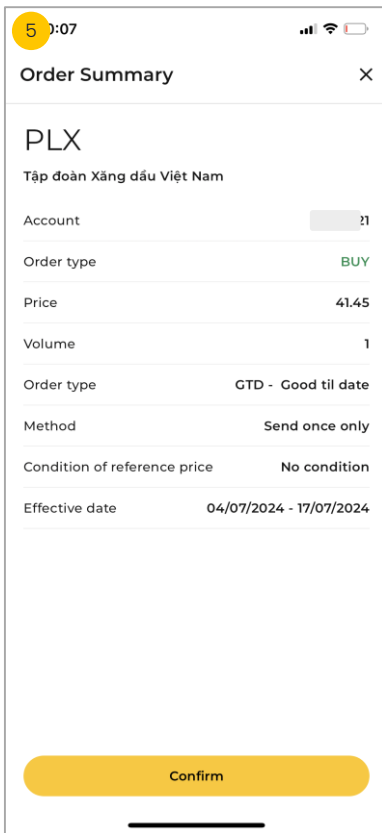
- Method
- Reference condition
- Time: From... To"

4 Enter all the information of the order into the fields as required. Then select the 'Buy/Sell' button

Conditional Order

A Equity Order

B Derivatives Order



Order Summary

PLX
Tập đoàn Xăng dầu Việt Nam

Account: [redacted] 21

Order type: BUY

Price: 41.45

Volume: 1

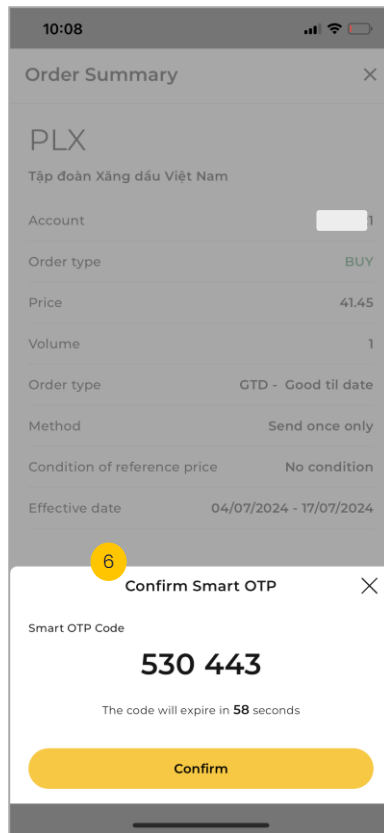
Order type: GTD - Good til date

Method: Send once only

Condition of reference price: No condition

Effective date: 04/07/2024 - 17/07/2024

Confirm



Order Summary

PLX
Tập đoàn Xăng dầu Việt Nam

Account: [redacted] 1

Order type: BUY

Price: 41.45

Volume: 1

Order type: GTD - Good til date

Method: Send once only

Condition of reference price: No condition

Effective date: 04/07/2024 - 17/07/2024

Confirm Smart OTP

Smart OTP Code

530 443

The code will expire in 58 seconds

Confirm

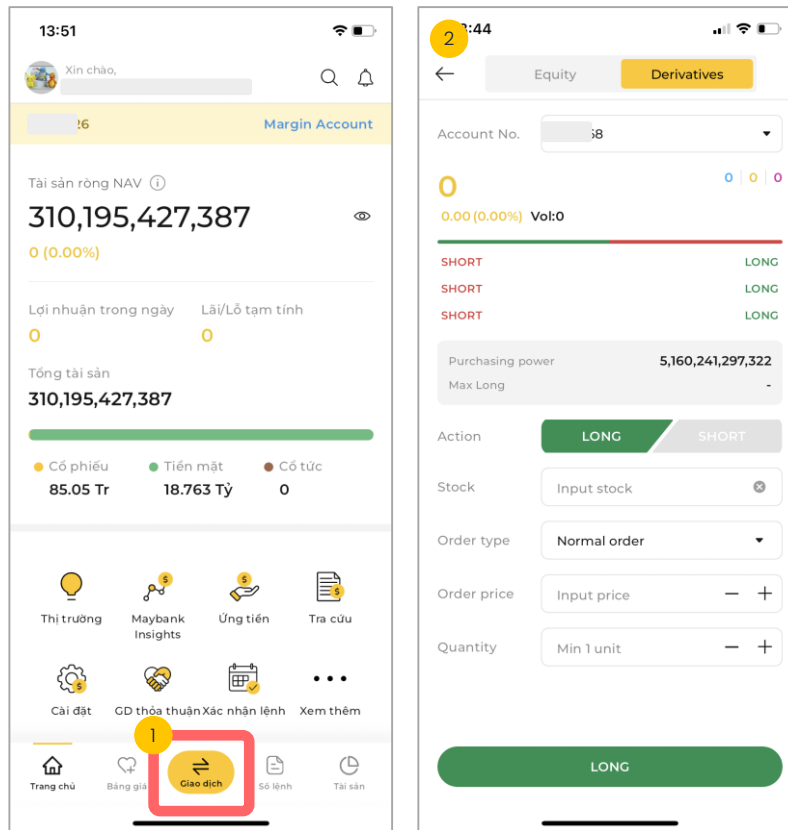
5 The screen will switch to the **"Order Details"**, displaying information including: Sub-account, volume, (especially with conditional orders, an additional 'Type of Order' section will be displayed),... Select the **'Confirm'** button to proceed to the next step.

6 Enter the PIN and then confirm the **Smart OTP** with the **'Confirm'** button (Go to the **'Order List'** screen to view the orders)

Conditional Order

A Equity Order

B Derivatives Order ▶



1 On the main screen, select the **'Trade'** button

2 On the order screen:

- Select the **"Derivatives"** menu
- Select the account to execute the order
- Select "Action": Buy or Sell
- Stock Code: Enter the code

* Read more about the basic conditional in [here](#)

Conditional Order

A Equity Order

B Derivatives Order ▶

3

1:04

←

Equity

Derivatives

Account No. 8

1,318.6

1,230.4 | 1,323 | 1,415.6

↓ 4.40 (-0.33%) Vol:48

SHORT	1	1,318.20	1,320.00	6	LONG
SHORT	6	1,318.10	1,323.90	1	LONG
SHORT	1	1,316.90	1,324.80	1	LONG

Purchasing power 5,160,241,297,322
Max Long 34,530

Action LONG SHORT
Stock Normal order
Order type UP
Order price DOWN
Quantity IF DONE GAIN
Active price IF DONE STOP
OCO
BULL&BEAR
TRAILING STOP

4

1:04

←

Equity

Derivatives

Account No. 8

1,318.6

1,230.4 | 1,323 | 1,415.6

↓ 4.40 (-0.33%) Vol:48

SHORT	1	1,318.20	1,319.60	6	LONG
SHORT	6	1,317.80	1,323.90	1	LONG
SHORT	1	1,316.90	1,324.80	1	LONG

Purchasing power 5,160,241,297,322
Max Long 34,530

Action LONG SHORT
Stock VN30F2409 (Continuous)
Order type UP
Order price 1,318
Quantity 1
Active price 1,320
LONG

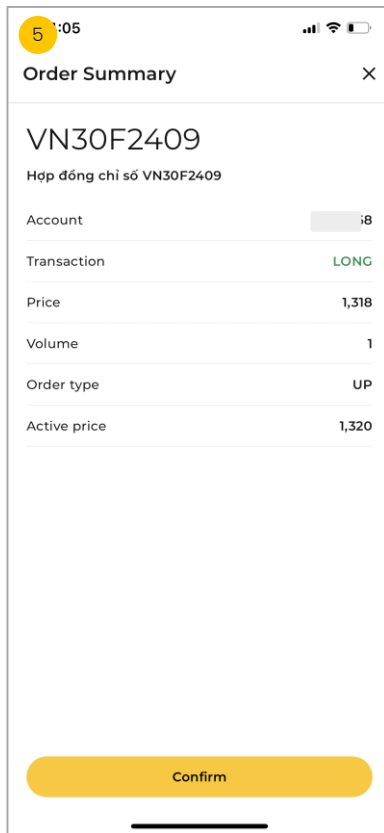
3 **Important:** Select the type of derivative conditional order you want to place. For each type of order

4 Enter all the information of the order into the fields as required. Then select the 'Buy/Sell' button

Conditional Order

A Equity Order

B Derivatives Order



14:05

Order Summary

VN30F2409

Hợp đồng chỉ số VN30F2409

Account: [redacted] 8

Transaction: LONG

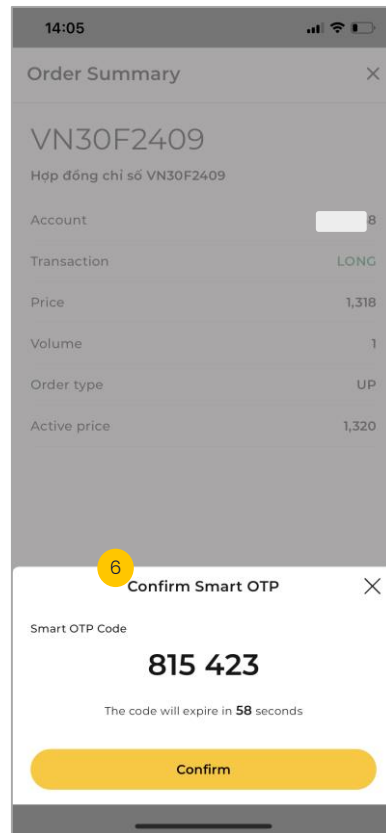
Price: 1,318

Volume: 1

Order type: UP

Active price: 1,320

Confirm



14:05

Order Summary

VN30F2409

Hợp đồng chỉ số VN30F2409

Account: [redacted] 8

Transaction: LONG

Price: 1,318

Volume: 1

Order type: UP

Active price: 1,320

Confirm Smart OTP

Smart OTP Code

815 423

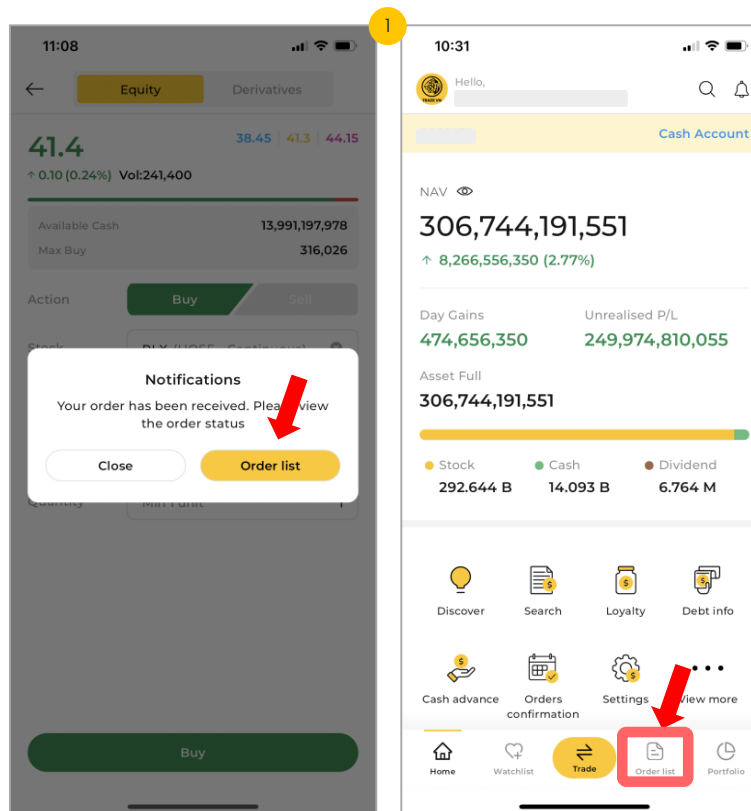
The code will expire in 58 seconds

Confirm

5 The screen will switch to the “**Order Details**”, displaying information including: Sub-account, volume, (*especially with conditional orders, an additional 'Type of Order' section will be displayed*),... Select the '**Confirm**' button to proceed to the next step.

6 Enter the PIN and then confirm the **Smart OTP** with the “**Confirm**” button to complete the order (Go to the '**Order List**' screen to view the orders)

View history order

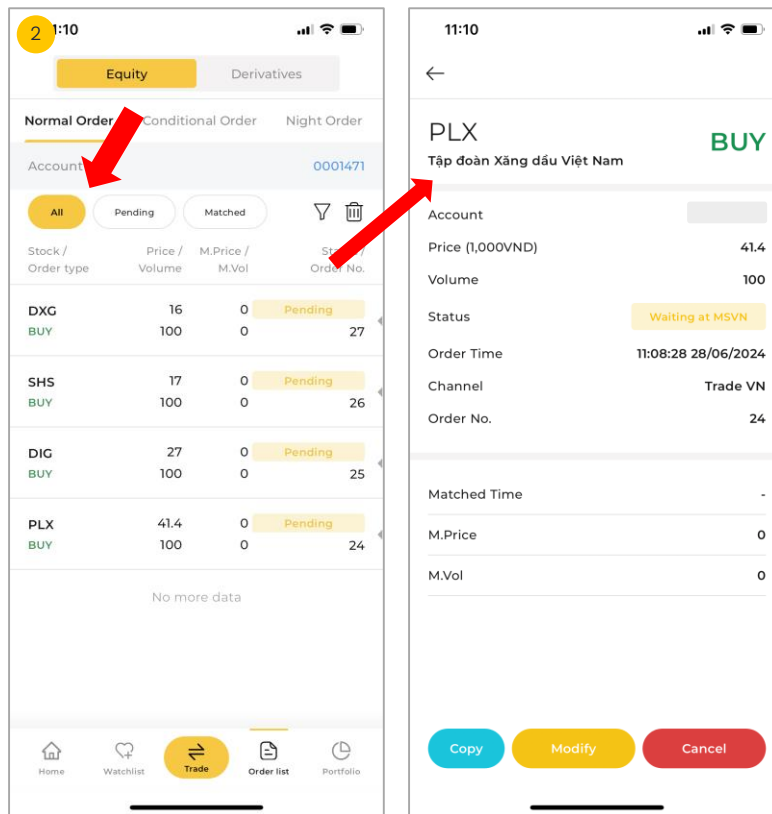


After successfully the orders, you can go to the **"Order List"** page to view the orders, have 2 options:

- Option 1: Select the **"Order List"** button after each order placement
- Option 2: Select the **"Order List"** menu on the main screen.

→ The "order list" screen will display all orders.

View history order



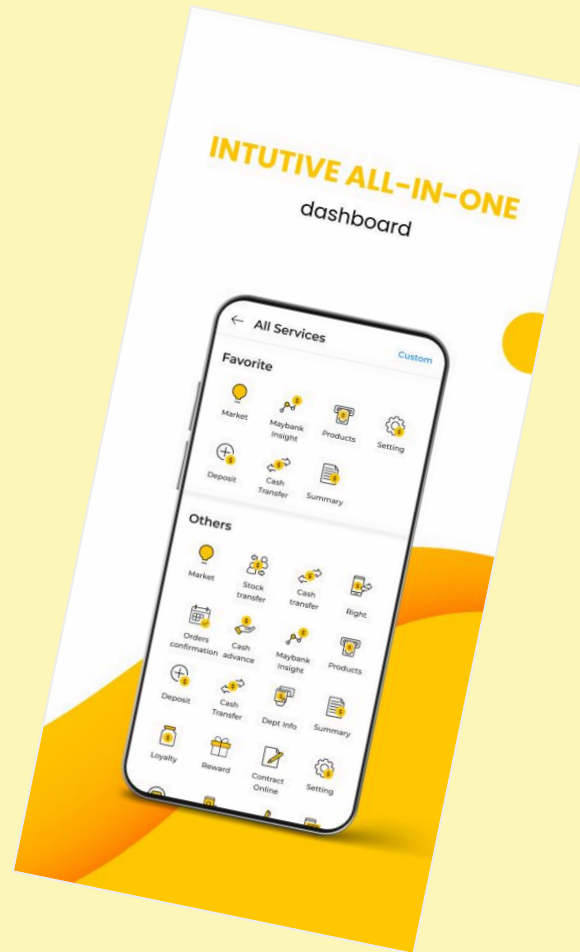
2 The “Order List” screen includes all information about the orders placed: Day orders, conditional orders, pre-date orders,...

Select the tabs to view corresponding information of the orders placed.

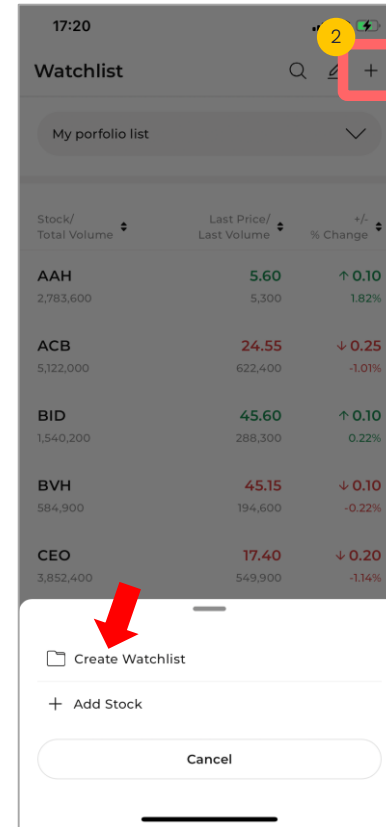
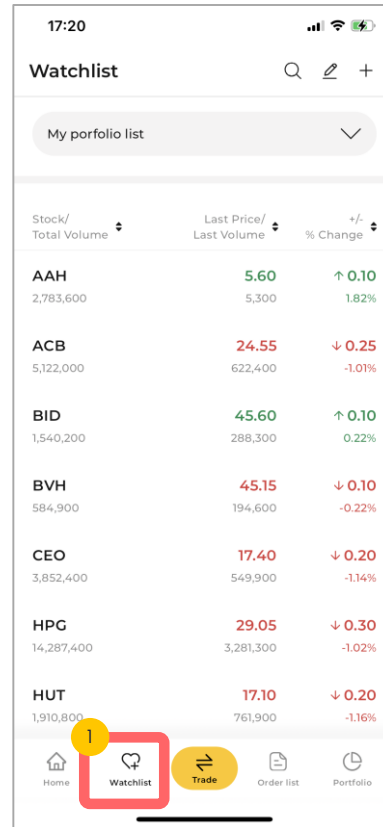
Select an order row to view the detailed information of the order

Ⓓ Services

1. Watchlist
2. Deposit
3. Portfolio Management
4. Put-through Deal
5. Money Transfer
6. Cash Advance
7. Contract Register
8. Orders Confirmation
9. Stock Transfer
10. Loyalty



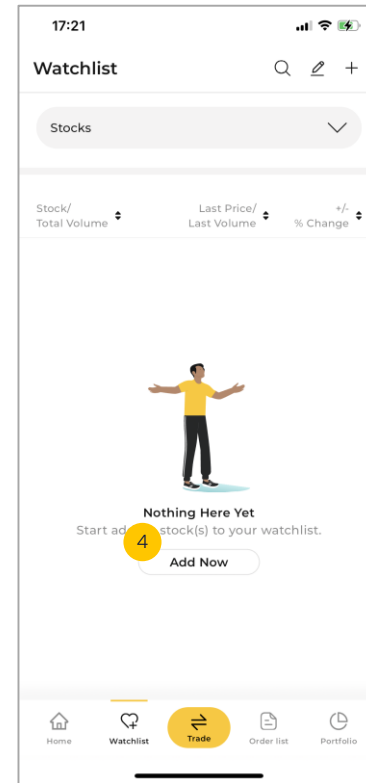
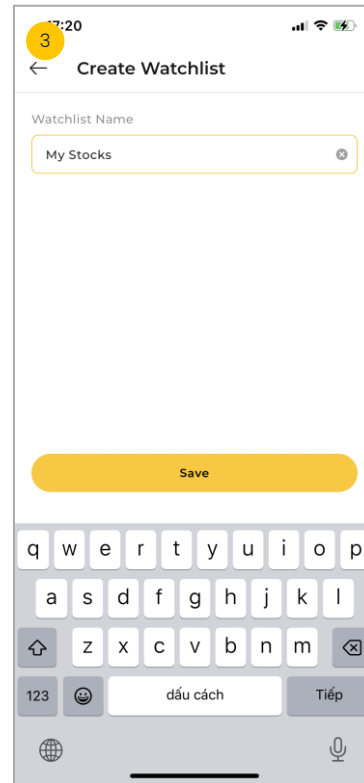
Watchlist



1 On the main screen, select **"Watchlist"** button

2 Select the '+' icon at the top right corner of the screen. Then choose the **'Create List'** menu to create a new list

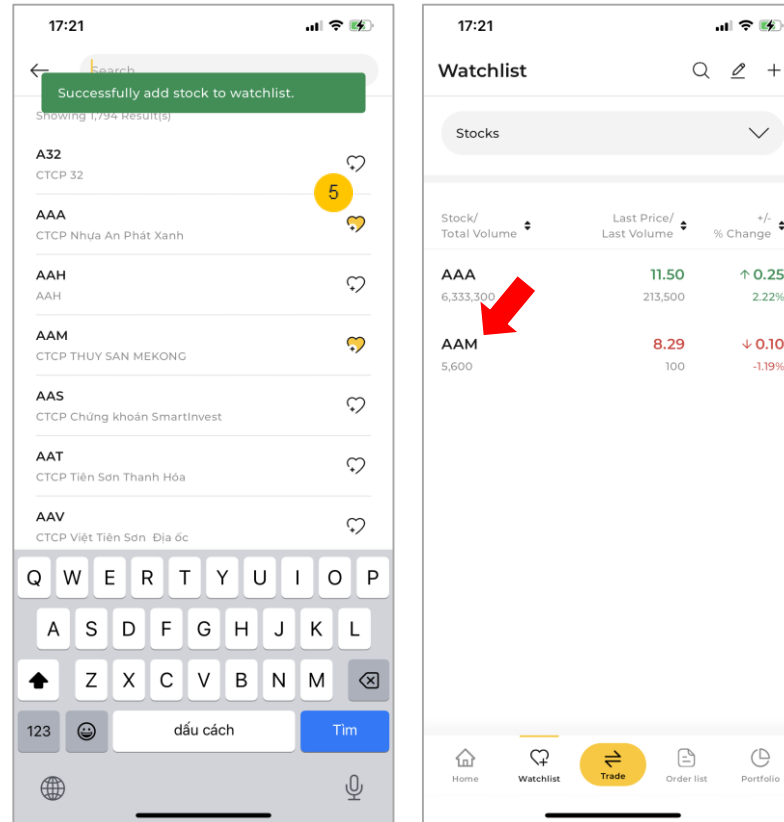
Watchlist




3 Enter the name '**Watchlist**' and select '**Save**' to complete

4 Select the '**Add Now**' button to adding new stock codes to the watchlist

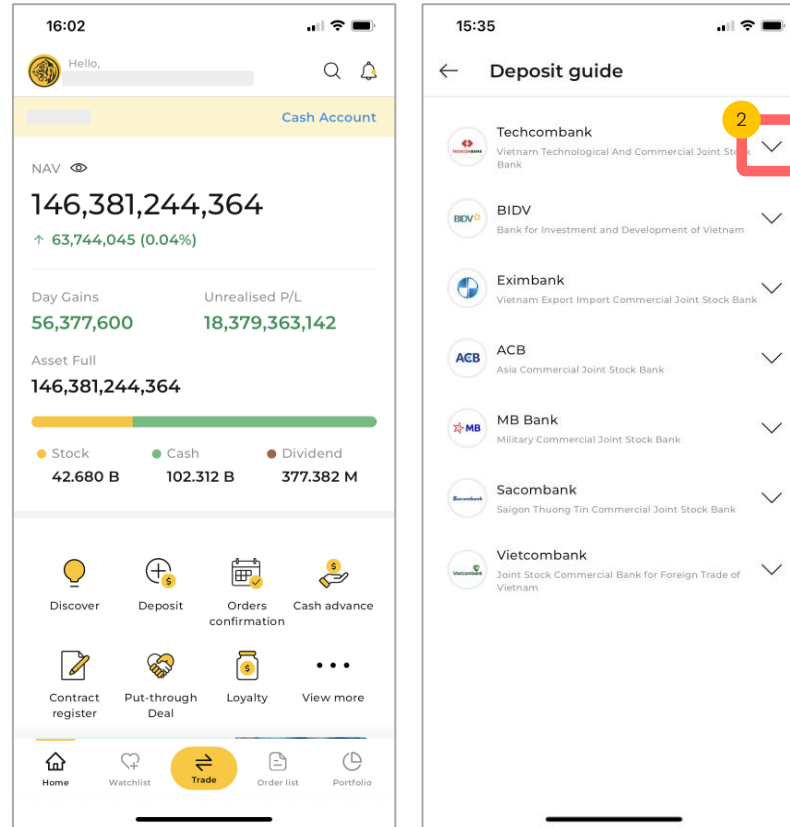
Watchlist



- To add a new stock code to the portfolio, select the  icon to the right of the code and a success notification will be displayed.

The newly added stock code will be displayed inside the watchlist

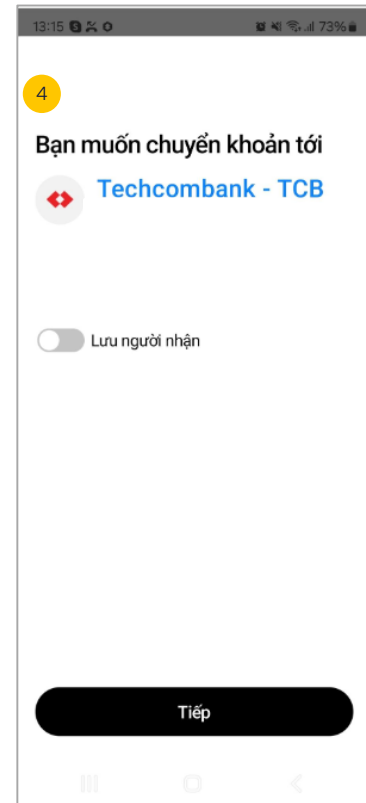
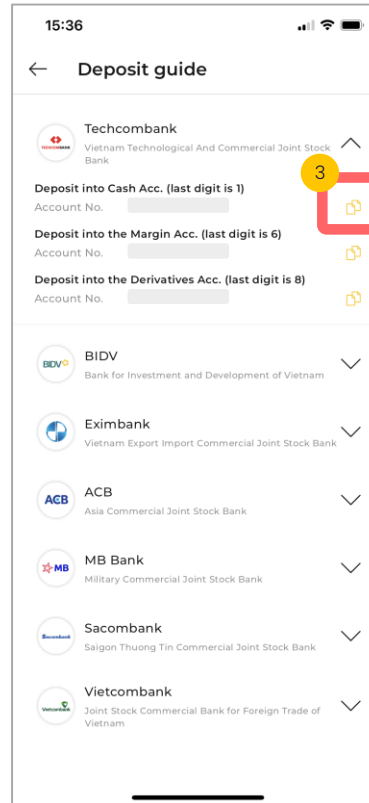
Deposit



1 On the main screen, select the "Deposit" button

2 Choose "Bank Name"

Deposit

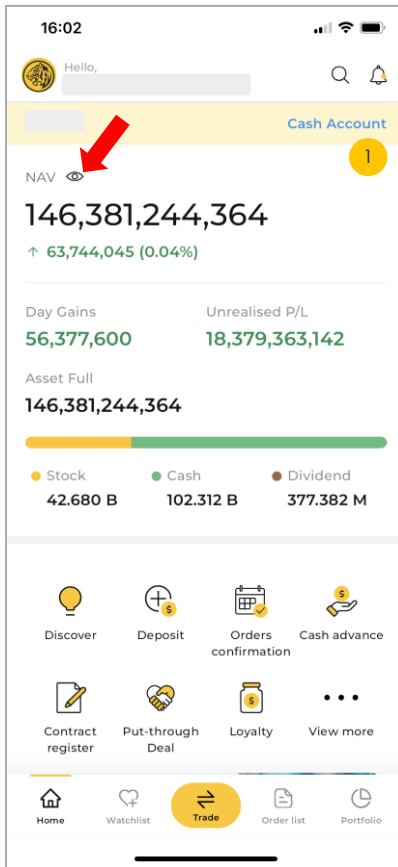


- 3 Copy the bank account and the given content using the 'Copy' icon button
- 4 Go to the banking app and transfer money into the securities account.

Portfolio

A Main screen

B "Portfolio" menu



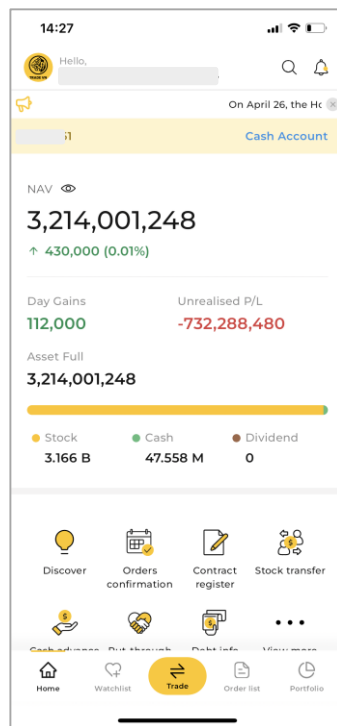
- 1 You can view a summary of your account information on the main screen. Here, some asset information will be displayed so customers can quickly grasp their account status. You can select the sub-account need to view as required, including:
- Account 1
 - Account 6
 - Account 8

Select the "Hide/Show" icon on the right of NAV to hide or show the total amount of money.

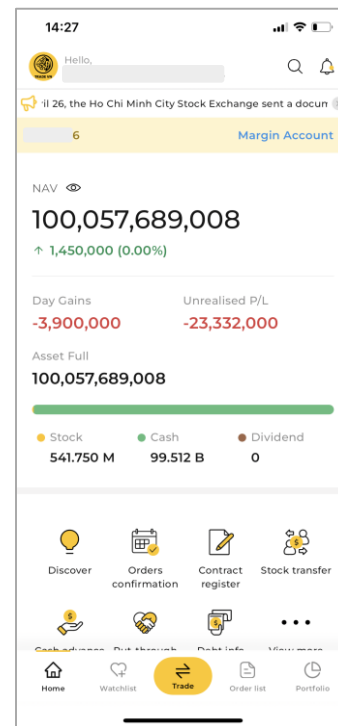
Portfolio

A Main screen

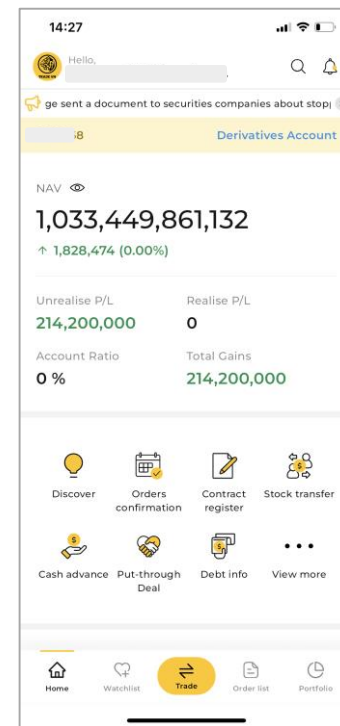
B "Portfolio" menu



Account 1



Account 6

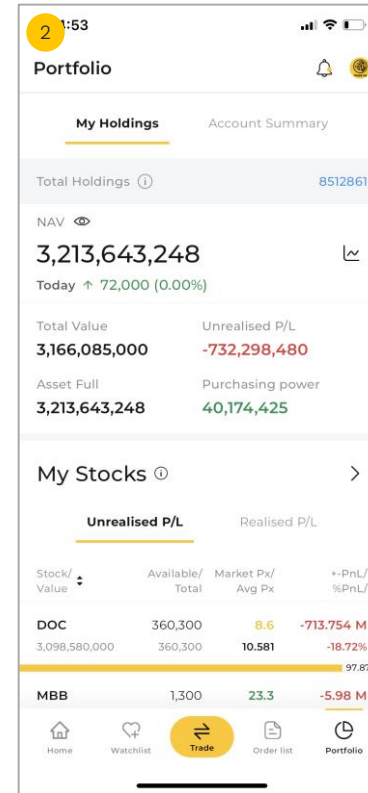
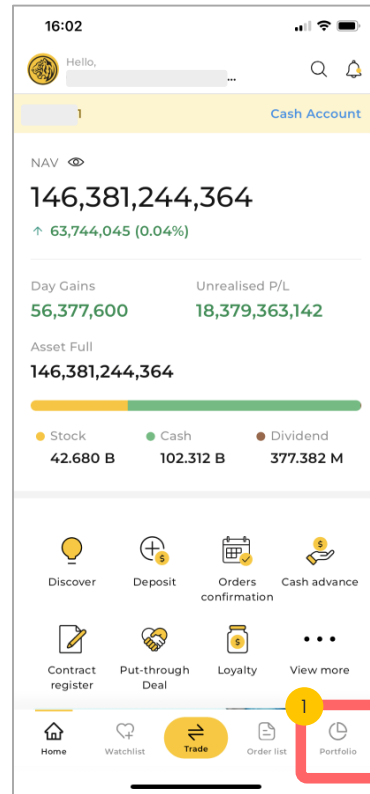


Account 8

Portfolio

A Main Screen

B "Portfolio" menu



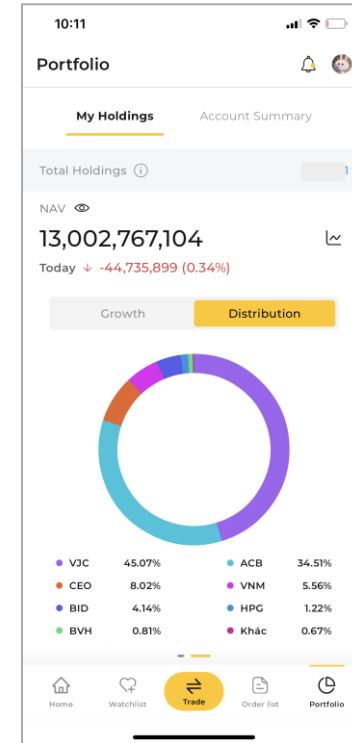
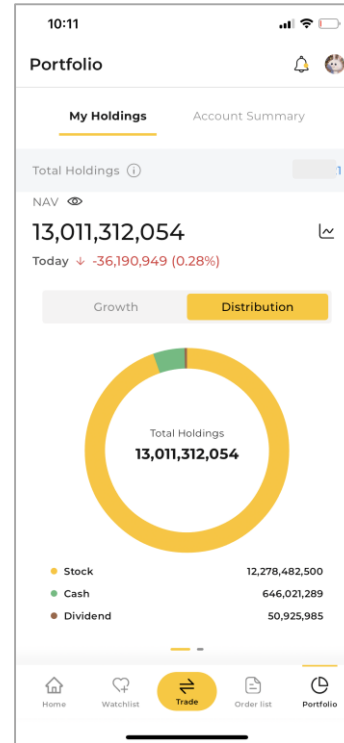
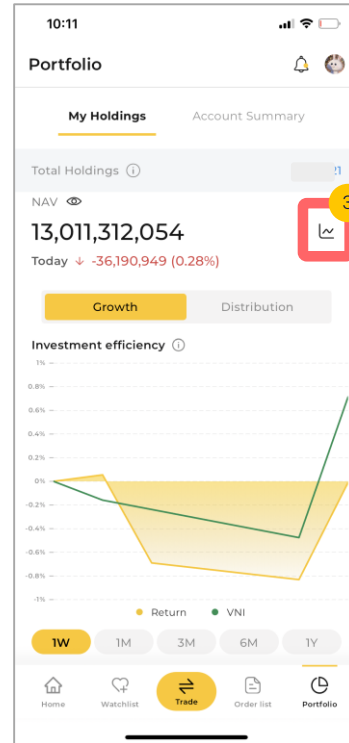
- On the main screen, select the "Portfolio" menu. The screen includes 2 tabs
 - My holding
 - Account Summary

- Select the "My holding" tab. Then choose the sub-account you want to view. Select "See all" if you need to view the entire list of stocks being held.

Portfolio

A Main Screen

B "Portfolio" menu

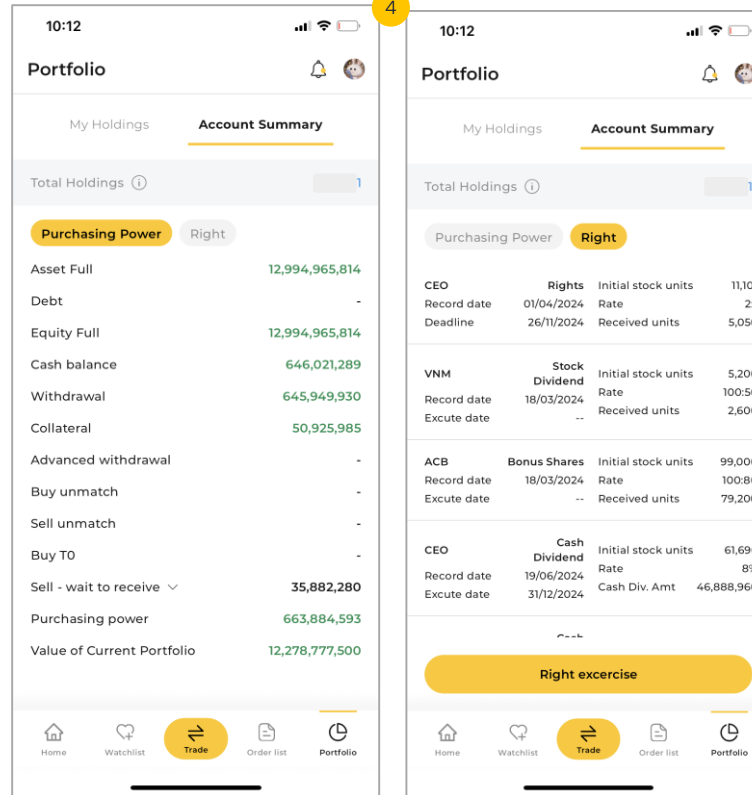


- 3 The screen measures the performance of the investment portfolio against the VNI. Select the "Chart" icon on the screen to view investment statistics in chart form. The "Growth" tab shows the investment chart over time. The "Distribution" tab will display the Total Assets chart according to the proportion of Stocks/Cash/Dividends/Securities codes.

Portfolio

A Main Screen

B "Portfolio" menu

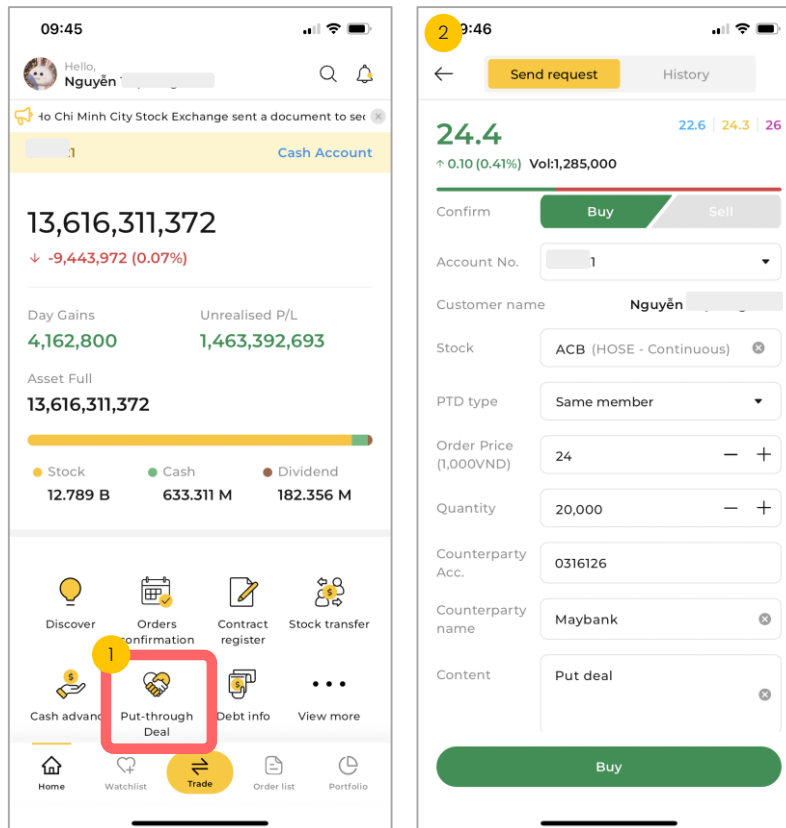


4 Go to the “**Account Summary**” tab to view detailed statistics about the assets displayed in a list, including:

- In the “**Purchasing Power**” tab, it shows the account balance details.

- In the “**Rights**” tab, it displays the stock purchase rights of the investor.

Put-through Deal



Step 1: On the main screen, choose the "Put-through Deal" button

Step 2: On the "Put-through Deal" screen, proceed to input the following information:

- Account number
- Stock code (CK)
- Transaction type (TT)
- Placed price
- Quantity
- Corresponding account name
- Content

Put-through Deal

3 9:46

Put-through deal confirm

Account No.	1
Order type	BUY
Stock	ACB
Price	24.00
Vol	20,000
Order value	480,000,000
Put-through type	Same member
Counterparty Acc.	6
Counterparty name	Maybank
Content	Put deal

Cancel Confirm

4 9:48

Put-through deal confirm

Account No.	1
Order type	BUY
Stock	ACB
Price	24.00
Vol	20,000
Order value	480,000,000
Put-through type	Same member
Counterparty Acc.	6
Counterparty name	Maybank
Content	Put deal

Confirm Smart OTP X

Smart OTP Code

801 395

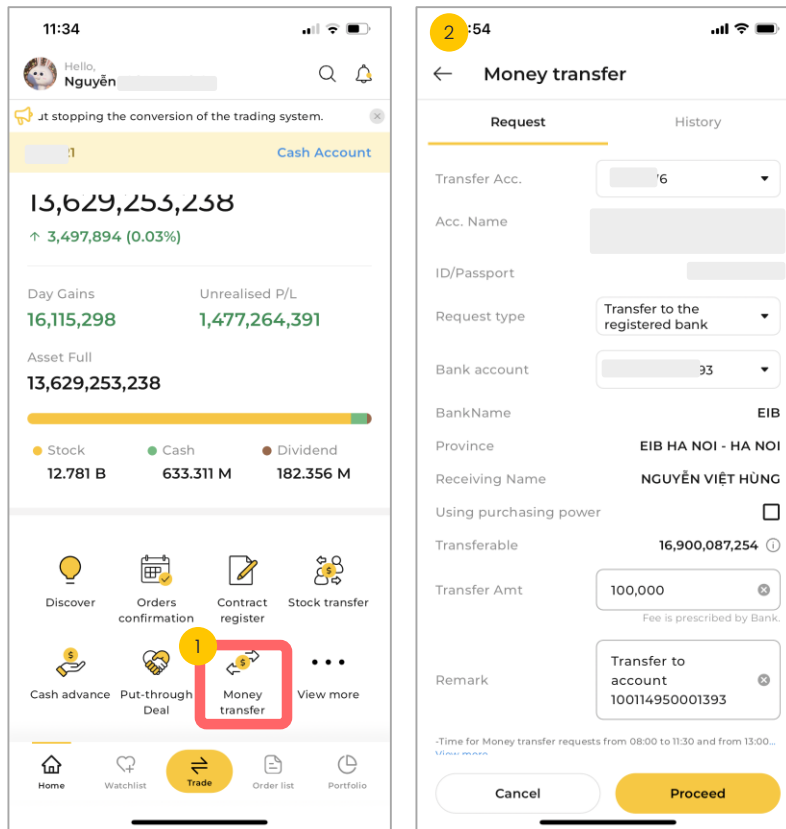
The code will expire in 38 seconds

Confirm

- 3 The screen will switch to the **"Confirm Order"**, displaying the information of the order: Type of order, Agreement order,... Select the **"Confirm"** button to proceed to the next step
- 4 Confirm the OTP code with the **"Confirm"** button to complete the transfer.

The successfully sent request will be received, checked, and executed by MSVN to be sent to the exchange

Money Transfer



1 On the main screen, select the “Money Transfer” button

2 At the “Request” tab. Proceed to enter the following information:

- Transfer Account Number: Choose Request Type
- Receiving Account Number
- Enter Amount

→ After completing the information entry. Select the “Proceed” button.

Money Transfer

3 9:54

Transfer request

Transfer account

Request type **Transfer to the registered bank**

Receiving Acc.

BankName **EIB**

Province **EIB HA NOI - HA NOI**

Receiving Name **NGUYỄN VIỆT HÙNG**

Transfer Amt **100,000**

Remark **Transfer to account 100**

09:54

Transfer request

Transfer account

Request type **Transfer to the registered bank**

Receiving Acc.

BankName **EIB**

Province **EIB HA NOI - HA NOI**

Receiving Name **NGUYỄN VIỆT HÙNG**

Transfer Amt **100,000**

Remark **Transfer to account 100**

4

Confirm Smart OTP ✕

Smart OTP Code

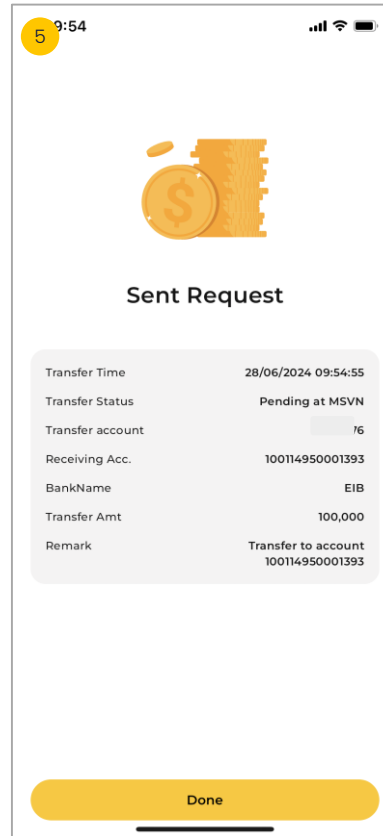
346 461

The code will expire in 07 seconds

3 The interface will switch to the **"Request"** screen displaying the information of the request

4 Enter the PIN and then confirm the Smart OTP with the **'Confirm'** button to complete the transfer

Money Transfer

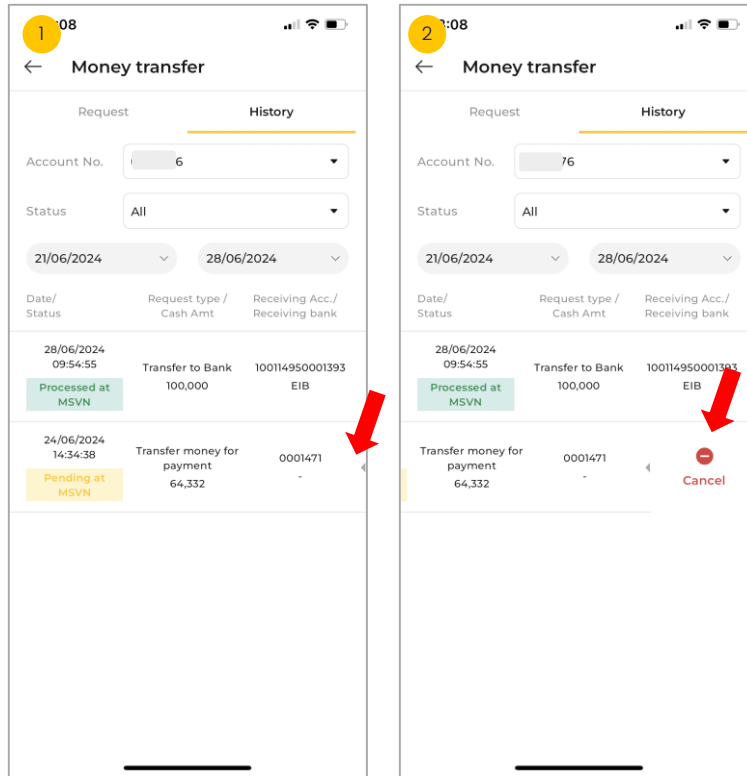


- 5 After confirming the OTP, the screen will switch to the "Request Sent"

Select the "Complete" button to finish the money transfer process

Go to tab "History" and see money transfer history

Money Transfer History



1 08

← Money transfer

Request History

Account No. 6

Status All

21/06/2024 28/06/2024

Date/ Status	Request type / Cash Amt	Receiving Acc./ Receiving bank
28/06/2024 09:54:55 Processed at MSVN	Transfer to Bank 100,000	100114950001393 EIB
24/06/2024 14:34:38 Pending at MSVN	Transfer money for payment 64,332	0001471 -

2 08

← Money transfer

Request History

Account No. 76

Status All

21/06/2024 28/06/2024

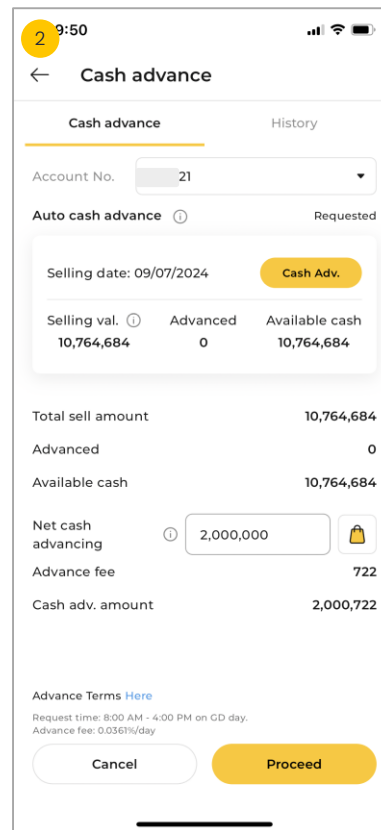
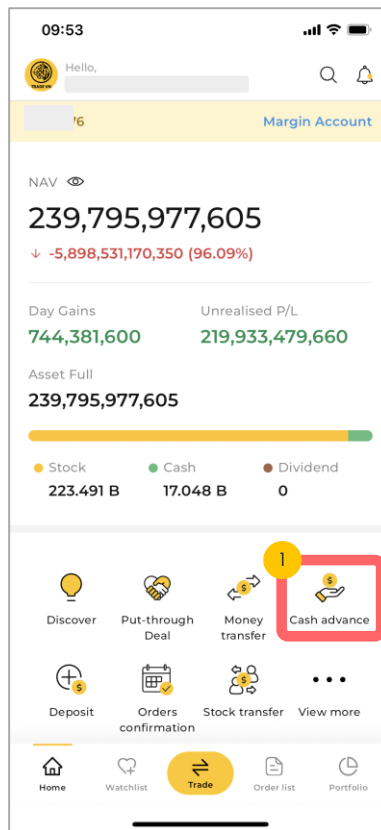
Date/ Status	Request type / Cash Amt	Receiving Acc./ Receiving bank
28/06/2024 09:54:55 Processed at MSVN	Transfer to Bank 100,000	100114950001393 EIB
Transfer money for payment 64,332	0001471 -	Cancel

1 Select the “History” tab to view the history of all money transfer orders.

- Account Number: Choose the account number
- Status: Select the status you want to view, each status will have a corresponding color (default is All statuses)
- Time: Choose the time period you want to view (default is one week)

2 For the lines that are being processed, swipe left or select the arrow button in the middle of the line to cancel the order. Click the 'Cancel' button to cancel the order

Cash Advance



1 On the main screen. Choose “Cash advance” button

2 At the “Advance” tab. Proceed to select the following information:

- Account Number
- Requested Amount

→ After completing the information entry. Select the “Proceed” button

Cash Advance

3 9:50

Cash advance request

Transfer account

Net cash advancing 2,000,000

Advance fee 722

Cash adv. amount 2,000,722

Cancel Confirm

4 9:50

Cash advance request

Transfer account

Net cash advancing 2,000,000

Advance fee 722

Cash adv. amount 2,000,722

Confirm Smart OTP X

Smart OTP Code

721 299

The code will expire in 42 seconds

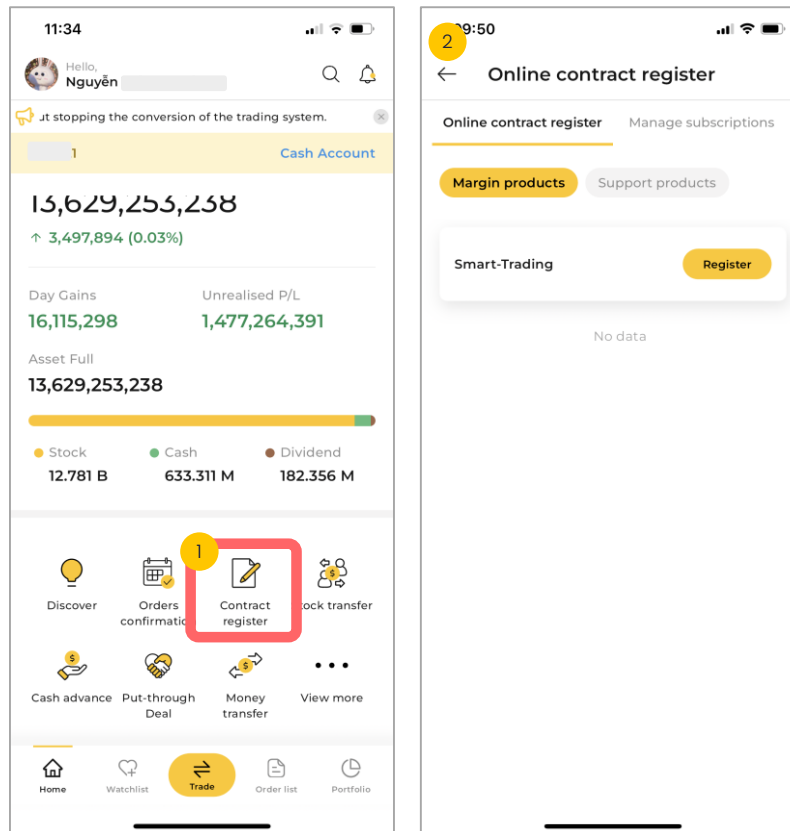
Confirm

3 The screen will switch to the “**Advance Request**”, displaying the information of the request:

4 Enter the PIN and then confirm the **Smart OTP** with the ‘**Confirm**’ button

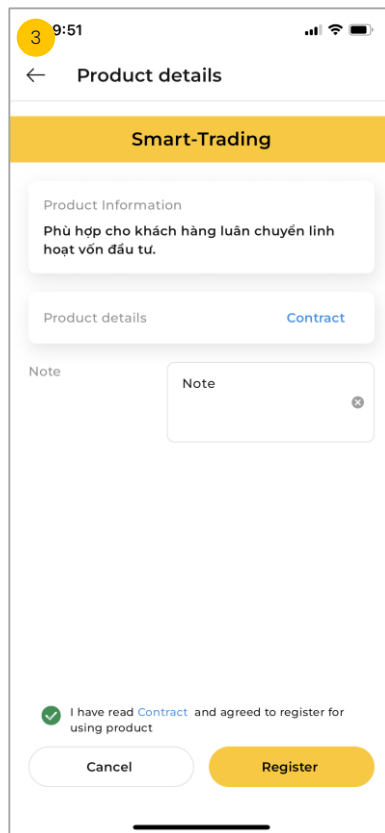
Go to the ‘History’ tab to view the Cash Advance History

Contract Register



- 1 On the main screen, select the **“Contract Register”** button
- 2 The **“Contract register”** will be displayed with 2 tabs:
 - Online Contract Register: Includes contracts with Margin products and Support products
 - Manage Subscriptions: History of registrations and the status of registered contracts."

Contract Register



3 9:51

← Product details

Smart-Trading

Product Information

Phù hợp cho khách hàng luân chuyển linh hoạt vốn đầu tư.

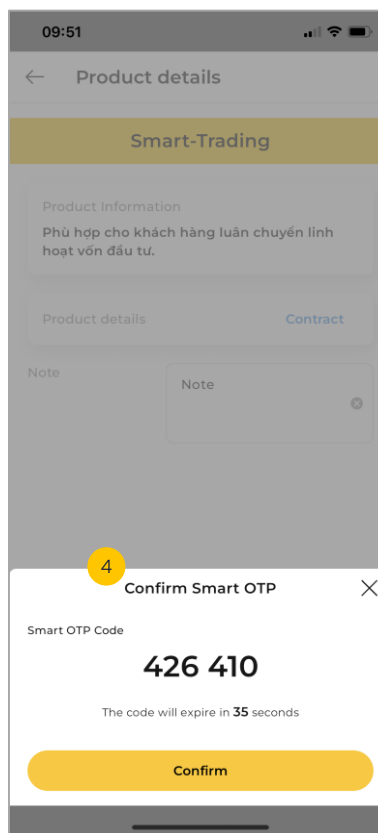
Product details [Contract](#)

Note

Note

✓ I have read [Contract](#) and agreed to register for using product

Cancel Register



09:51

← Product details

Smart-Trading

Product Information

Phù hợp cho khách hàng luân chuyển linh hoạt vốn đầu tư.

Product details [Contract](#)

Note

Note

4

Confirm Smart OTP

Smart OTP Code

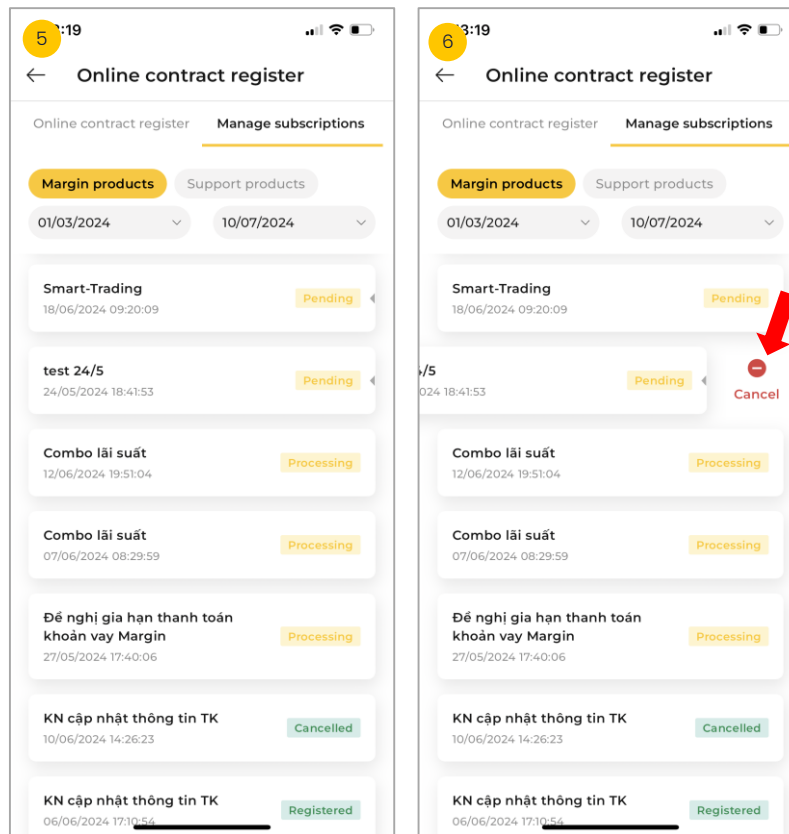
426 410

The code will expire in 35 seconds

Confirm

- 3 Click on the “Register” button to sign up for a new contract. After that, the information of the new contract will be displayed.
- 4 Enter the PIN and then enter the Smart OTP to complete the registration.

Contract Register

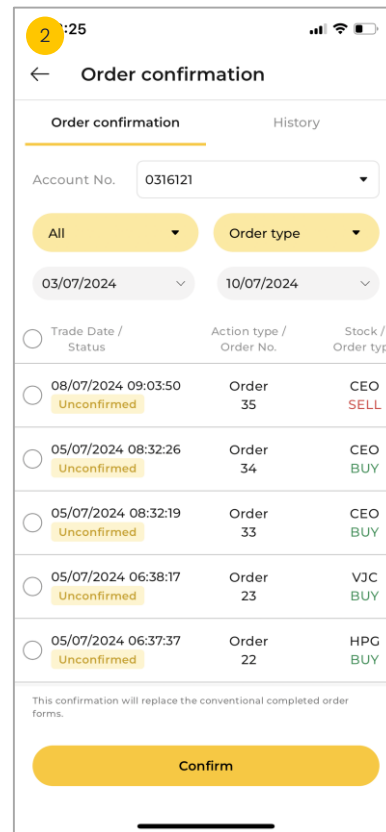
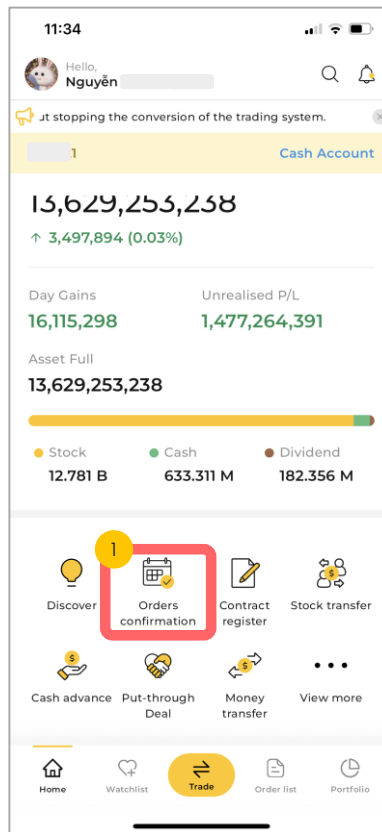


5 Go to the “**Manage Subscriptions**” tab. Select the time period you want to view to see the history of the contracts you have registered with their corresponding statuses

6 For contracts with the status “**Pending**”. If want to cancel, swipe the contract line to the right and select the “**Cancel**” button.

→ Then **enter the PIN and Smart OTP** to confirm the cancellation of the contract.

Order confirmation



- 1 On the main screen, select the "Order confirmation" button
- 2 The screen will switch to the 'Order Confirmation' - Select "Account Number" → Select "Order Type" → Select the 'Time' you want to view

The "Order List" will be displayed."

Order confirmation

3 9:56

← Order confirmation

Order confirmation History

Account No. []

All Order type

03/07/2024 10/07/2024

Trade Date / Status	Action type / Order No.	Stock / Order type
09/07/2024 08:53:56 Unconfirmed	Order 23	SHS BUY
08/07/2024 09:04:31 Unconfirmed	Order 38	HPG BUY
08/07/2024 09:03:50 Unconfirmed	Order 35	CEO SELL
05/07/2024 08:32:26 Unconfirmed	Order 34	CEO BUY
05/07/2024 08:32:19 Unconfirmed	Order 33	CEO BUY

This confirmation will replace the conventional completed order forms.

Confirm

4 9:57

← Order confirmation

Order confirmation History

Account No. []

All Order type

03/07/2024 10/07/2024

Trade Date / Status	Action type / Order No.	Stock / Order type
09/07/2024 08:53:56 Unconfirmed	Order 23	SHS BUY
08/07/2024 09:04:31 Unconfirmed	Order 38	HPG BUY
08/07/2024 09:03:50 Unconfirmed	Order 35	CEO SELL

Confirm Smart OTP

Smart OTP Code

306 637

The code will expire in 58 seconds

Confirm

- 3 Select the orders that need confirmation. Then click the "Confirm" button.
- 4 Then enter the Pin and Smart OTP to proceed with the confirmation.

Order confirmation

5

9:57

Order confirmation

Successfully send order confirmation.

Order confirmation

History

Account No. 1

All

Order type

03/07/2024

10/07/2024

Trade Date / Status	Action type / Order No.	Stock / Order type
08/07/2024 09:03:50 Unconfirmed	Order 35	CEO SELL
05/07/2024 08:32:26 Unconfirmed	Order 34	CEO BUY
05/07/2024 08:32:19 Unconfirmed	Order 33	CEO BUY
05/07/2024 06:38:17 Unconfirmed	Order 23	VJC BUY
05/07/2024 06:37:37 Unconfirmed	Order 22	HPG BUY

This confirmation will replace the conventional completed order forms.

Confirm

6

9:57

Order confirmation

Order confirmation

History

Account No. 21

All

Order type

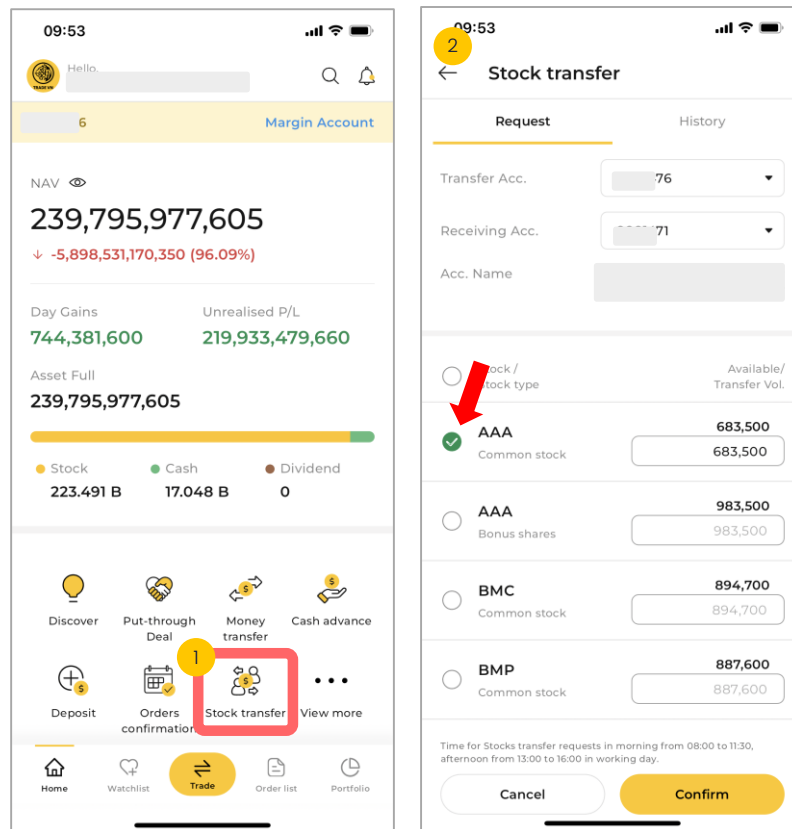
03/07/2024

10/07/2024

Trade Date / Status	Action type / Order No.	Stock / Order type
09/07/2024 08:53:56 Confirmed	Order 23	SHS BUY
08/07/2024 09:04:31 Confirmed	Order 38	HPG BUY

- After confirming the order, a notification of successful confirmation will show
- Go to the 'History' tab to view the confirmed orders.

Stock Transfer



- 1 On the main screen. Select the **"Stock Transfer"** button
- 2 On the **"Request"** tab. Proceed to select the following information:
 - Transfer Account Number
 - Recipient Account Number
 - Select the Stock Code from the list to transfer
 → After completing the information. Click the **"Confirm"** button."

Stock Transfer

09:53

3

Stock Transfer Confirmation

Transfer account

Receiving account

Acc. Name

No.	Stock	Vol
1	AAA	683,500

Cancel Confirm

09:54

4

Stock Transfer Confirmation

Transfer account

Receiving account

Acc. Name

No.	Stock	Vol
1	AAA	683,500

Confirm Smart OTP

Smart OTP Code

346 461

The code will expire in 34 seconds

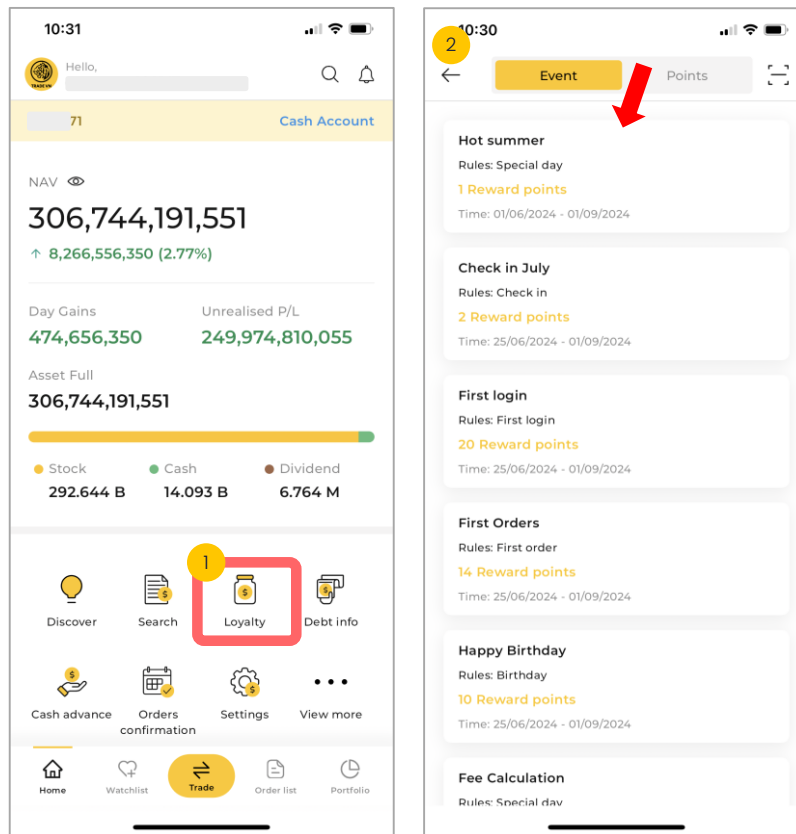
Confirm

3 The screen will switch to the “**Confirm**” displaying the details of the request Click the “**Confirm**” button

4 Enter the PIN and Smart OTP with the ‘**Confirm**’ button to complete the securities transfer.

Go to the 'History' tab to view the Stock Transfer History

Loyalty

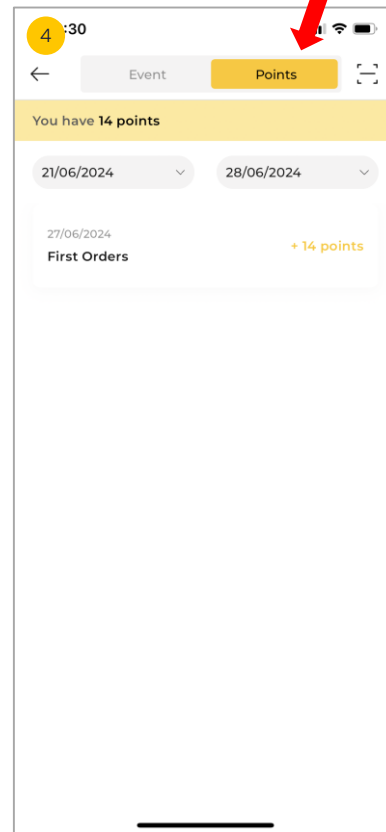
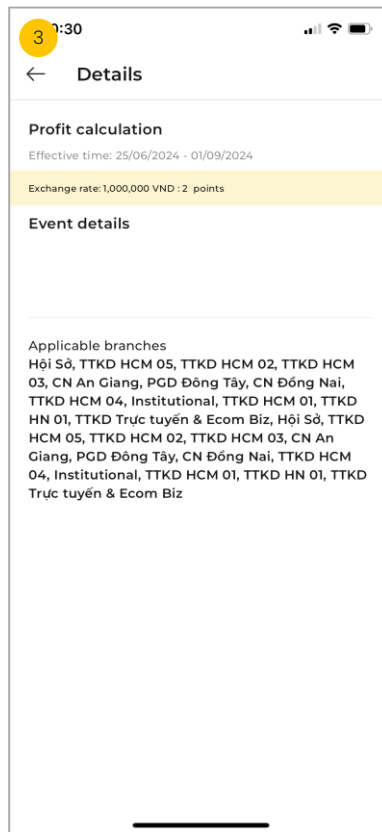


1 On the main screen, select the “Loyalty” button

2 The screen will switch to the “Loyalty”, which includes:

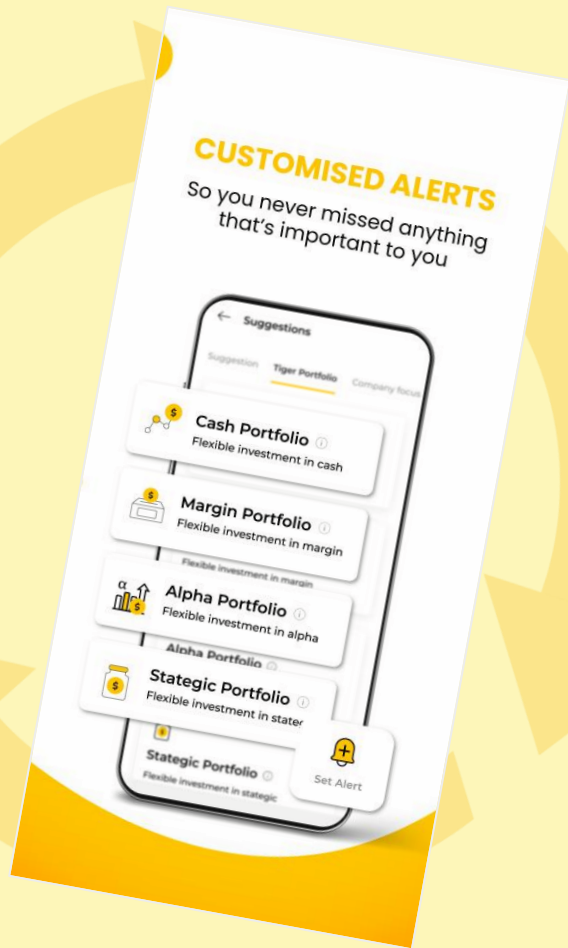
- Event: Ongoing point accumulation and gift-giving programs
- Point: The history of points accumulated from the programs

Loyalty



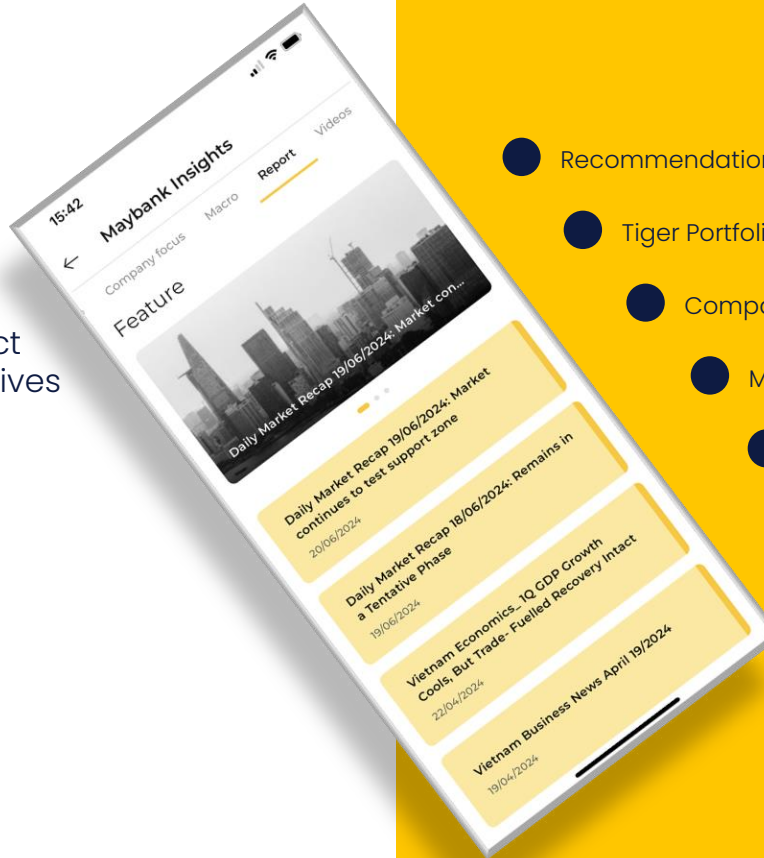
- 3 Select each row to view the details of the event such as: Rewards, regulations, ...
- 4 Go to the “Points” tab to view the history of points added according to the program.

[Ⓔ] Maybank Insights



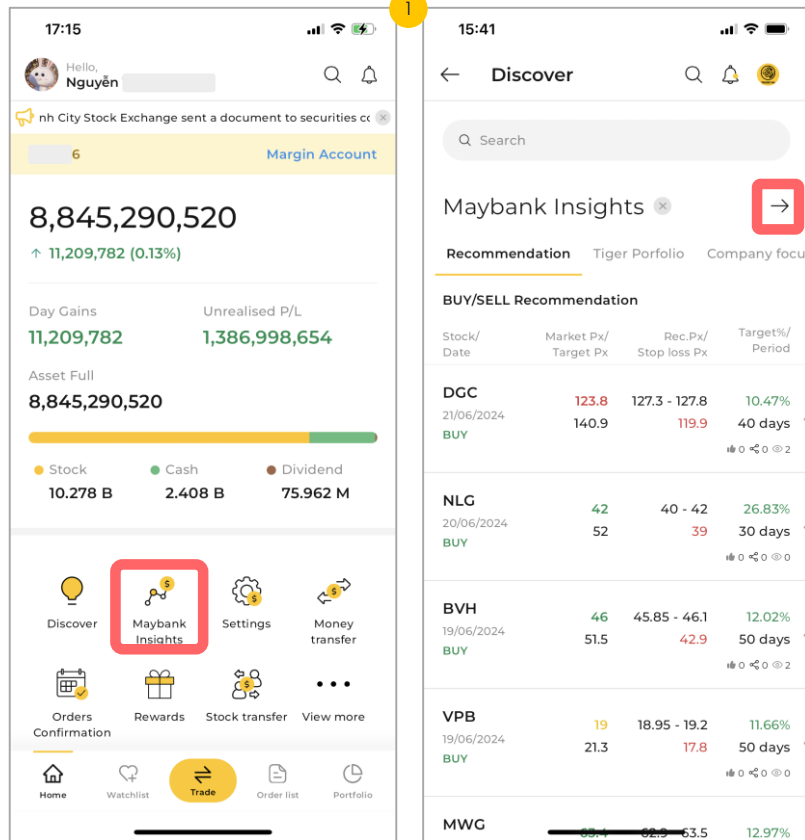
Maybank Insights

"Maybank Insights provides direct analytical department perspectives to investors efficiently, through recommendation lists, technical indicators, and charts,...



- Recommendation
- Tiger Portfolio
- Company focus
- Macro
- Report
- Video

Maybank Insights



- 1 To access the Maybank Insights, there are 2 options:
- Option 1: On the main screen, select the "Maybank Insights" button
- Option 2: Go to the "Discover" section on the main screen, then select the arrow icon at the "Maybank Insights" section.

- After accessing the interface, the contents of Maybank Insights will be displayed, including
- Recommendations
 - Tiger Portfolio
 - Company focus
 - Macro
 - Report
 - Video

Maybank Insights

15:41

← Maybank Insights

Recommendation Tiger Portfolio Company foc

Stock Recommendation Recommendation Hist

BUY/SELL Recommendation

Stock/ Date	Market Px/ Target Px	Rec.Px/ Stop loss Px	Target%/ Period
DGC 21/06/2024 BUY	123.8 140.9	127.3 - 127.8 119.9	10.47% 40 days
42 52	40 - 42 39	26.83% 30 days	BUY
BVH 19/06/2024 BUY	46 51.5	45.85 - 46.1 42.9	12.02% 50 days
VPB 19/06/2024 BUY	19 21.3	18.95 - 19.2 17.8	11.66% 50 days
MWG 19/06/2024 BUY	63.4 71.4	62.9 - 63.5 58.5	12.97% 50 days

15:42

← Maybank Insights

Recommendation Tiger Portfolio Company foc

Stock Recommendation Recommendation Hist

Stock Input stock

Status All

Performance From ...% To ...%

Select date From To

Stock Period Performance Rec. P

MWG	27/03/2024 05/06/2024	12.34% T + 48	50.4 - 5
TCH	26/03/2024 04/06/2024	11.83% T + 48	15.25 - 1
KBC	25/03/2024 01/06/2024	-7.38% T + 47	34.85 - 2
PVS	21/03/2024 30/05/2024	11.78% T + 48	38.25 - 3
TCB	20/03/2024 29/05/2024	14.71% T + 48	42.15 - 4
PNJ	14/03/2024 23/05/2024	-5.90% T + 47	100.6 - 1

- 2 On tab
"Recommendation"→
select menu "Stock
Recommendation"

Customers can view the
recommendations from the
Research and Analysis
department of MSVN

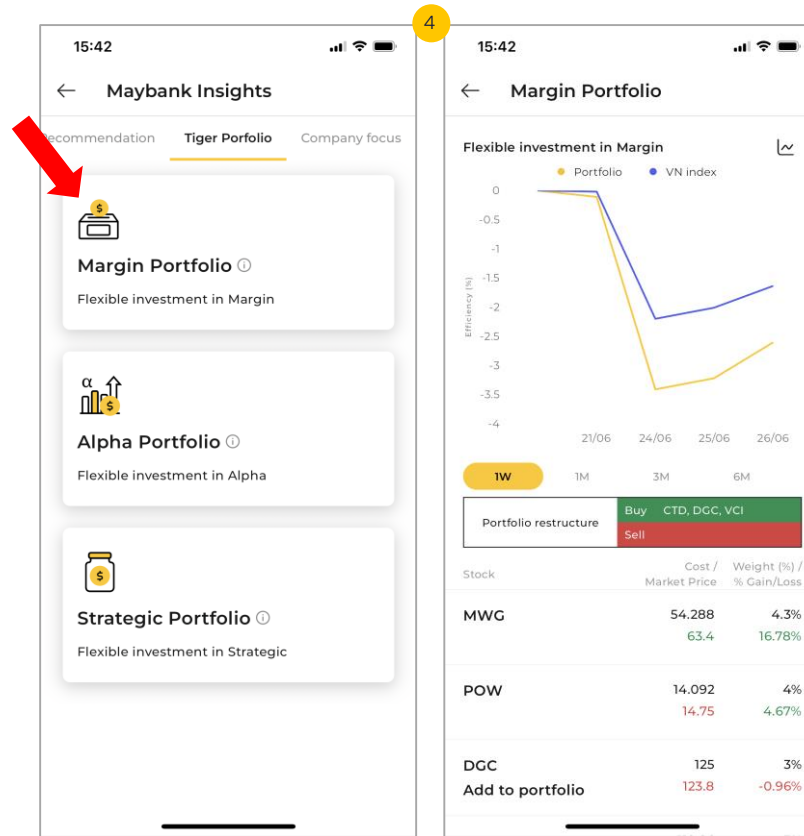
- Buy/Sell Recommendations
- Pending Buy/Sell
Recommendations

Select the stock to view detailed
information of the code.

Select the remaining information
on the line to view a summary of
the corporate perspectives and
technical views of the code
called Buy/Sell.

- 3 Select the menu "History
Recommendation" tab to
search for historical
information that has been
recommended.

Maybank Insights

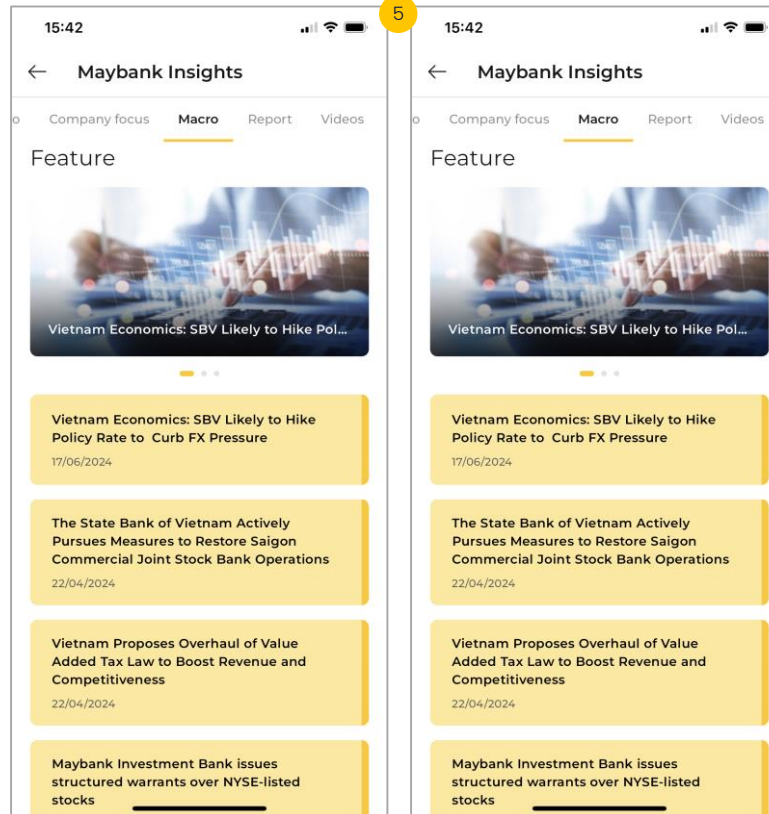


- 4 On tab "Tiger Portfolio" (This is a model investment portfolio from the Research and Analysis department - the Technology division recommends to assist customers in having more ideas and ease in investing to meet various strategies and risk tolerance.)

Tiger has 3 portfolios, which include:

- Cash Portfolio: Built on the principle of short-term trading (short-term) but does not use borrowed capital.
- Margin Portfolio: On stocks with high liquidity accompanied by a fundamentally average or better base.
- "VN30 Alpha" Portfolio: Focuses on large-cap stocks with good fundamentals and abundant liquidity.

Maybank Insights (Other tab)



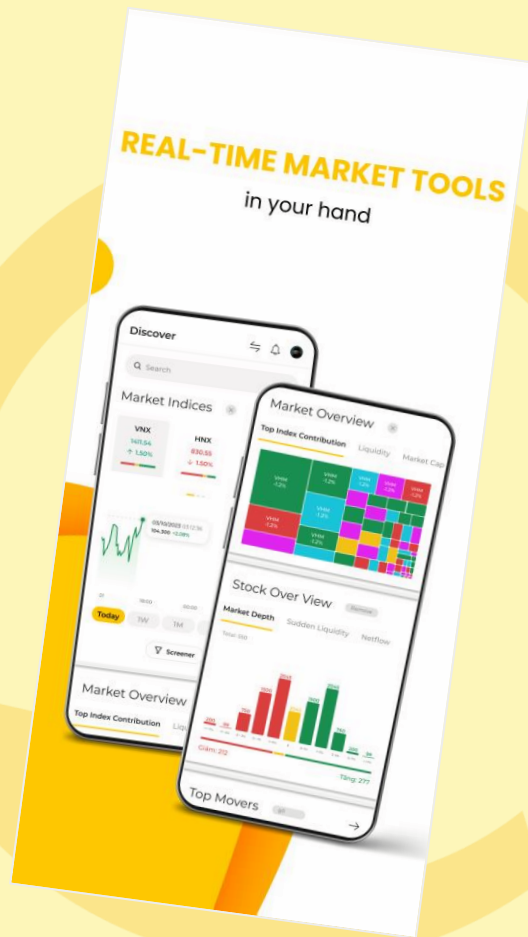
5 The remaining tabs in the Insights section include:

- Company focus
- Macro
- Reports
- Videos

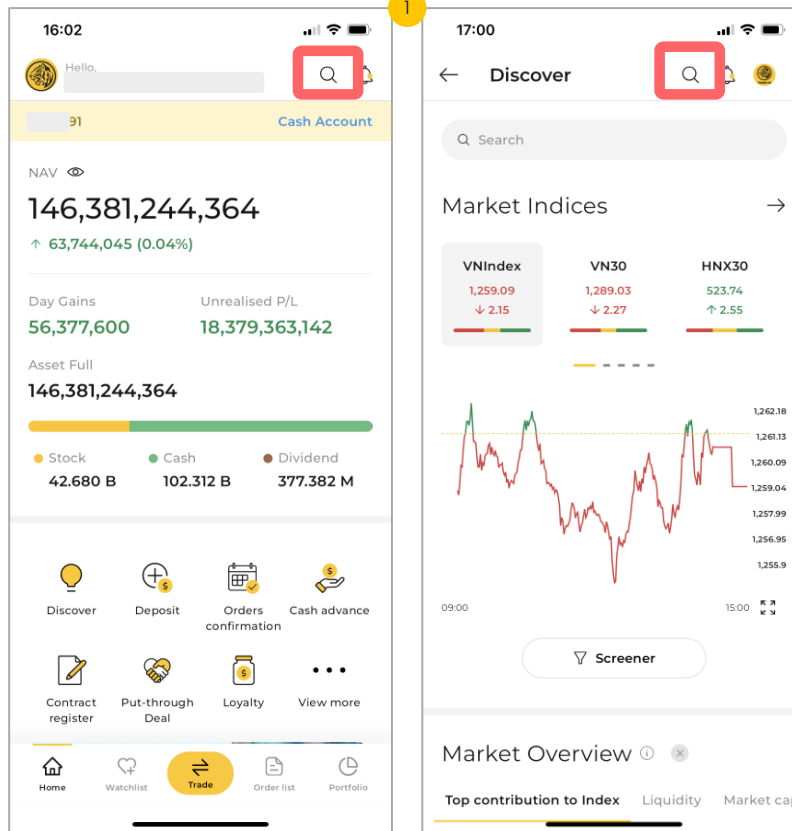
→ Select the categories or businesses displayed on the screen to view details

Discover

1. Search stock
2. Stock and Market Information

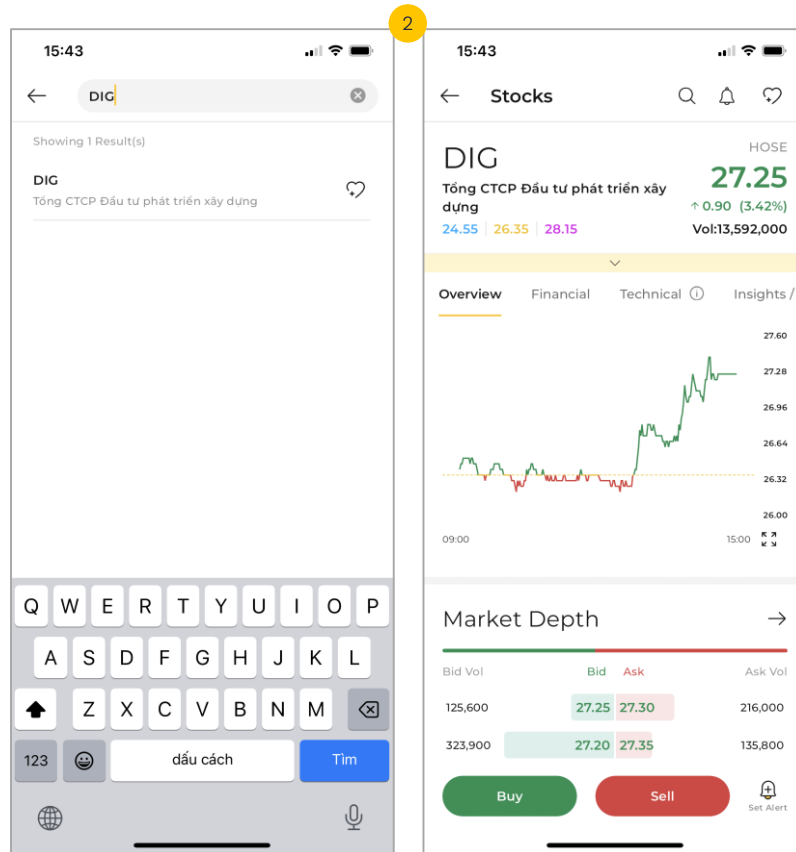


Search stock



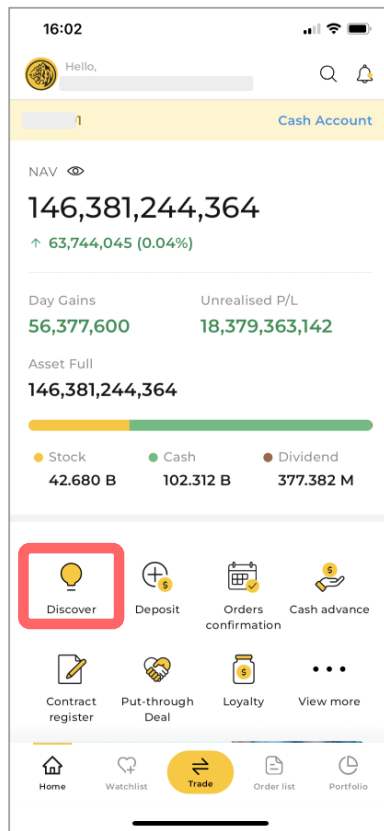
- 1 When you want to view information about any stock code on the market. On the main screen, select the 'Search' icon button. Then, the interface will display the page to enter the stock code to view information

Search stock



- 2 Enter the stock code in the search box. Then select the row to view detailed information about that stock code, including:
- Market Depth
 - Time & Sale
 - Order flow distribution
 - Similar Stock

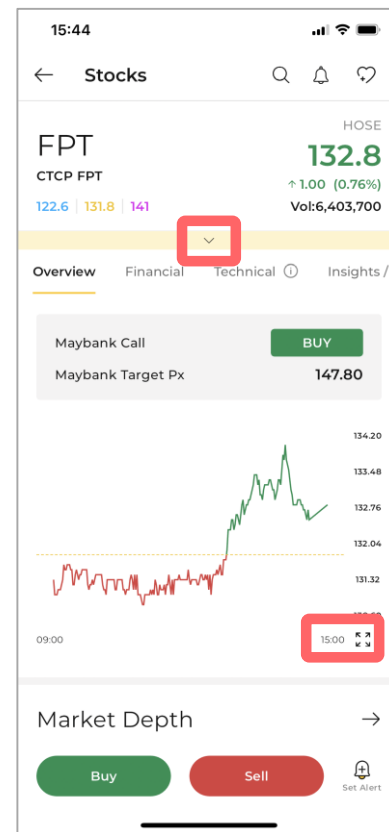
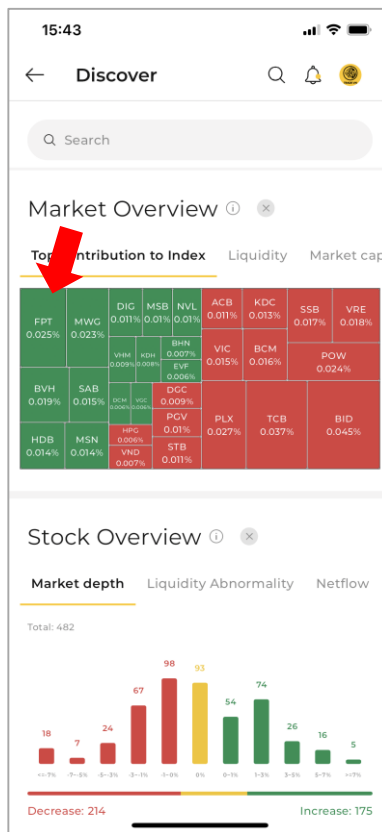
Stock and market information



On the main screen, select the 'Discover' button. The screen will switch to this section which includes updated information about the market. Market indices: The latest updated index information about the market such as VNIndex, VN30, etc. Select the arrow icon to view details of the parameters and technical charts.

Drag over the chart area to view detailed data according to the timeline."

Stock and market information

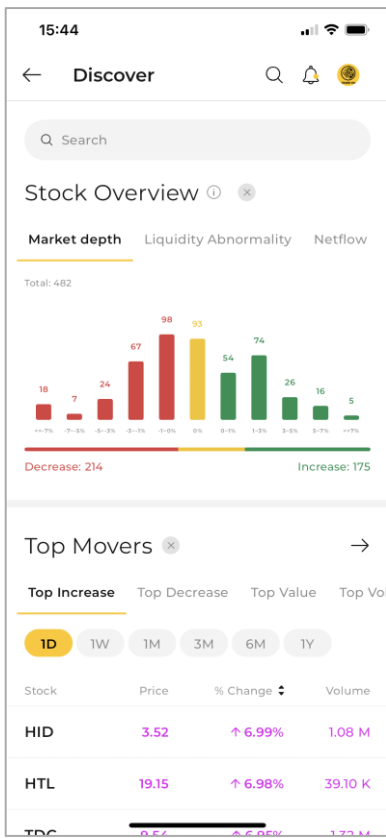


Other information about stocks and the market includes:

Click on the arrow to view detailed information about the stock and financial indicators.

- Market Overview: Includes information about
 - Top Index Contributors
 - Liquidity
 - Market Capitalization
 - Market Breadth
 - Proprietary Trading, etc.
- Directly select the stock code box to view details of that code such as: Price, Market Depth, Volume, Order Distribution, ...

Stock and market information



In addition, the category includes other information about the market such as:

Stock Overview, which includes information on:

- Market Depth
- Sudden Liquidity
- Cash Flow, etc.

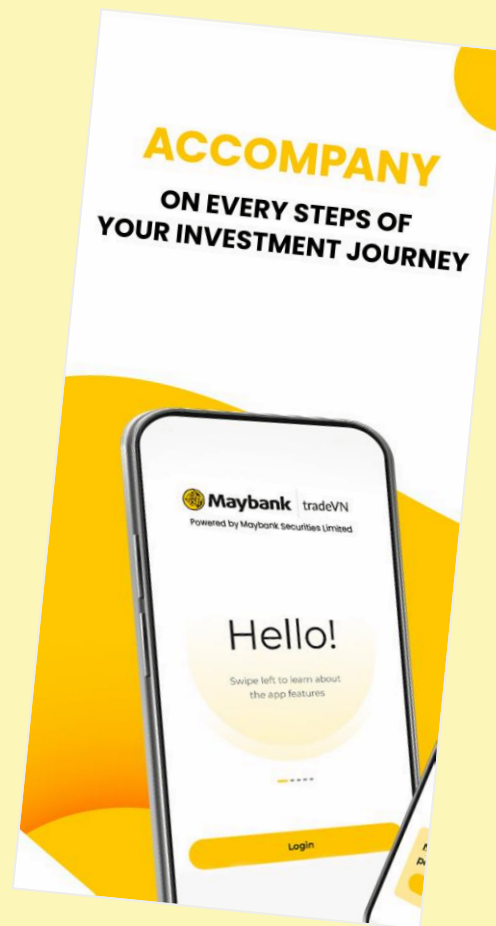
Top Changes, which includes information on:

- Top Increases
- Top Decreases
- Top Value
- Top Volume
- Top Changes
- Top Foreign Trading
- Cash Flow, etc.

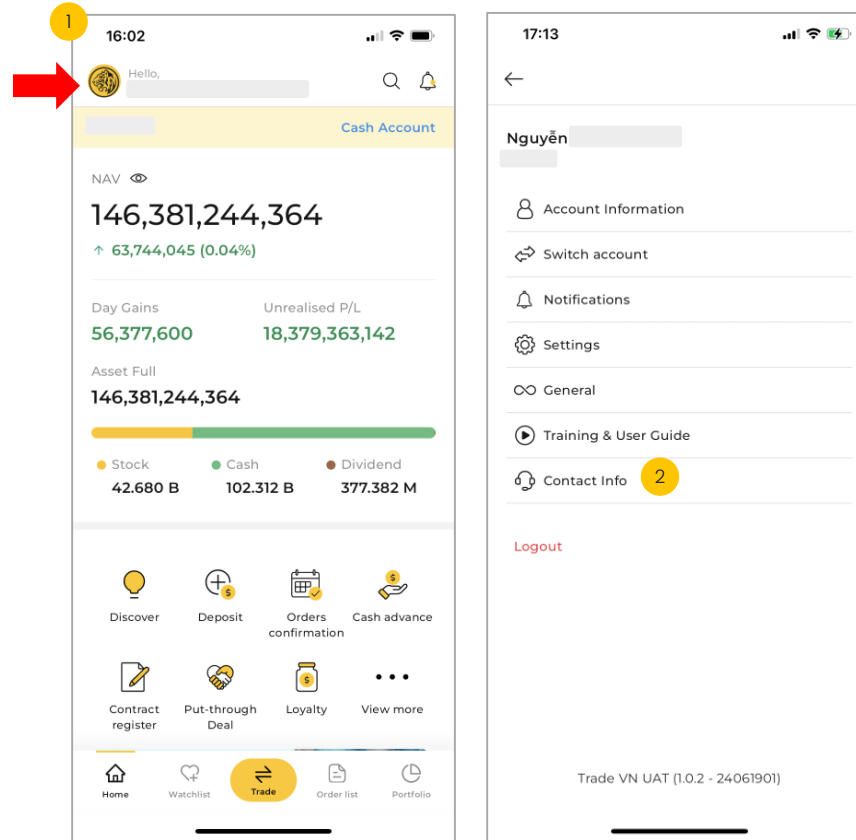
Maybank Insights: Information about market insights (See details in the Maybank Insights section)"

Contact

1. Contact Info



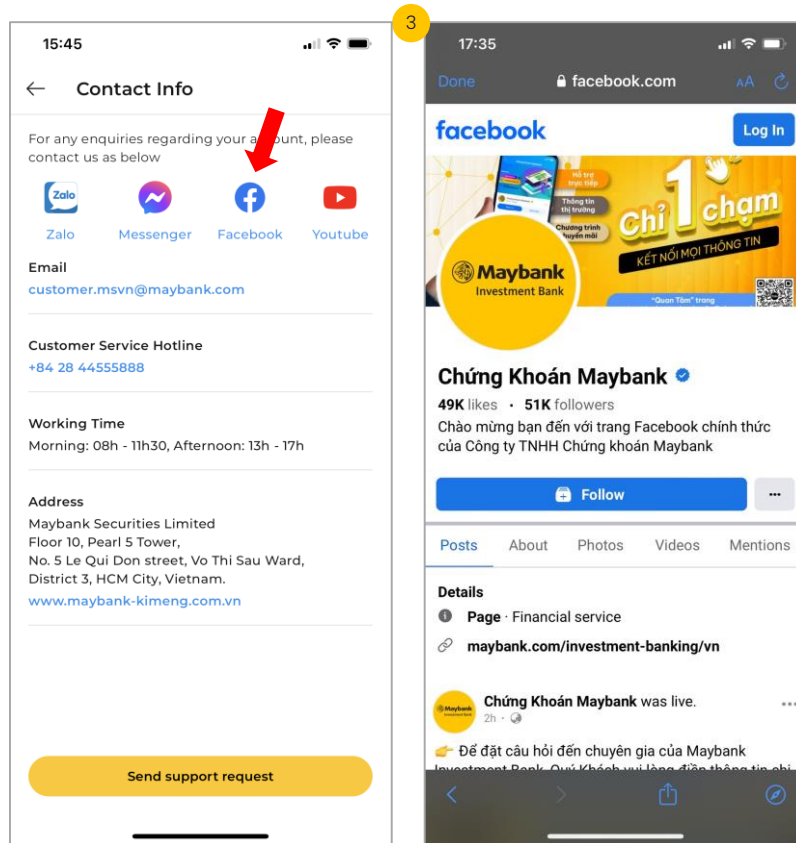
Contact Info



Go to the support contact section for information to MSVN:

- 1 Select the avatar icon at the top left corner of the main screen
- 2 Select the "Contact Info" button to go to the support screen

Contact Info

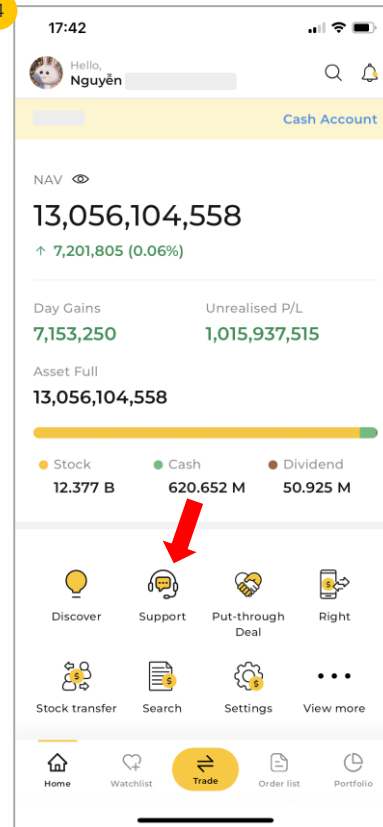
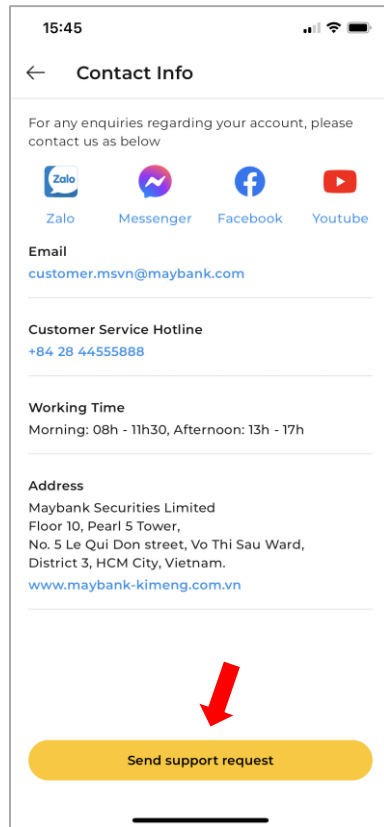


3 The support methods include:

- Zalo
- Messenger
- Facebook
- Email
- Customer service hotline

→ Select the support method to send the required assistance information to MSVN.

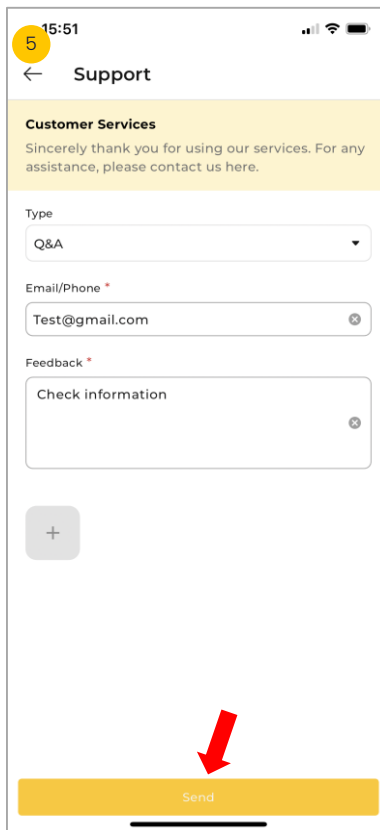
Contact Info



- 4 For sending a direct support request, there are 2 options including:
- Option 1: Select the “**Send Support Request**” button on the “**Support**” screen.
- Option 2: Select the “**Support**” button on the main screen.

→ Both methods will navigate to the support request submission screen.

Contact Info



15:51

← Support

Customer Services

Sincerely thank you for using our services. For any assistance, please contact us here.

Type

Q&A

Email/Phone *

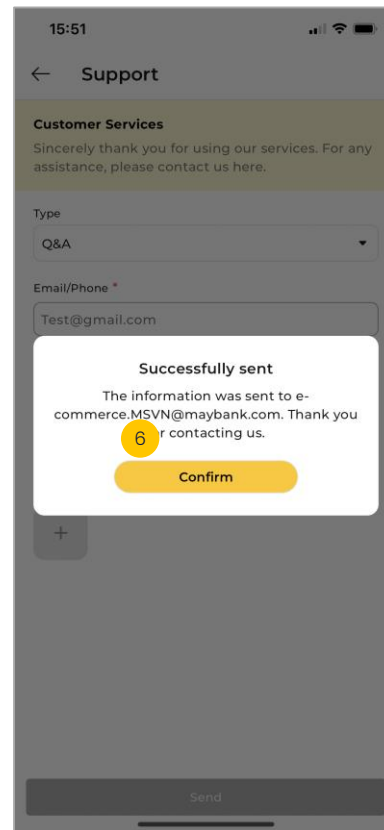
Test@gmail.com

Feedback *

Check information

+

Send



15:51

← Support

Customer Services

Sincerely thank you for using our services. For any assistance, please contact us here.

Type

Q&A

Email/Phone *

Test@gmail.com

Successfully sent

The information was sent to e-commerce.MSVN@maybank.com. Thank you for contacting us.

Confirm

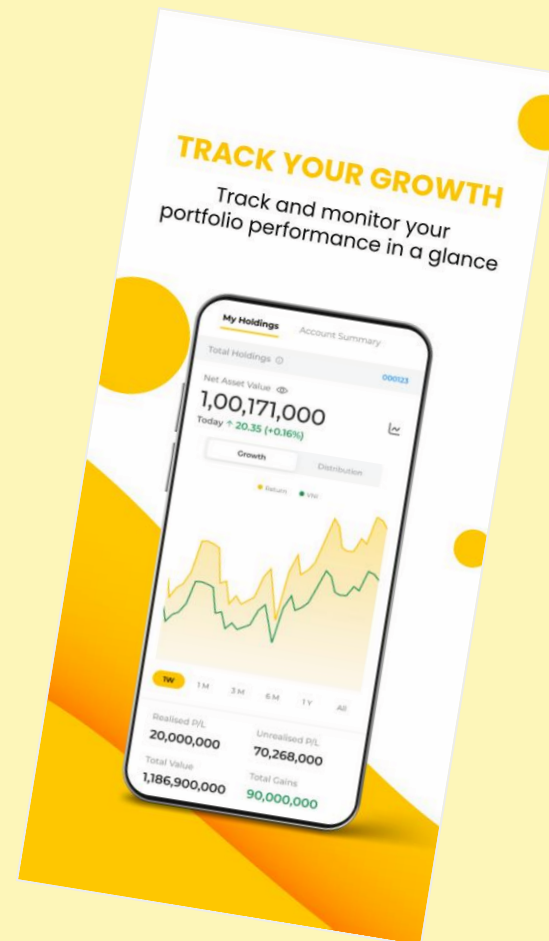
+

Send

- 5 At the "Support" screen, you will enter the information:
 - Select type
 - Email/Phone number: Enter information
 - Feedback: Enter content
 - Select the attachment icon "+" (if any)
 → After entering all the information, select the "Send" button to complete.
- 6 After click "Send", a pop-up will displayed "Sent successfully"
 - Select **"Confirm"**. MSVN will respond to you after processing.

Appendix

1. Equity Conditional Orders
2. Derivatives Conditional Orders



APPENDIX

Equity conditional order

A **Conditional Order** is a type of order that is placed with customizable conditions set by the investor. After the investor completes the order placement, the order will be put on hold, meaning it will not be immediately pushed to the list of orders to be executed on the exchange. The order will only be executed on the exchange after all the pre-set conditions have been met.

Currently, MSVN is providing four main types of basic conditional orders, which include:

- 1 **Time-based conditional order (GTD):** Order before the trading session from one to several days with a specified quantity and price. This order is valid for a maximum of 30 days
- 2 **Trend order (TS):** Order prior to the trading session from one to several days with a specified quantity and price. This order will remain valid for up to 30 days
- 3 **Stop order (ST):** order to pre-determine the stop-loss or take-profit price for the future. This order becomes effective immediately upon placement and lasts for 30 days.
- 4 **Buy or sell order (PRO):** Order ready to buy at ATO/ceiling/ATC prices and ready to sell at ATO/floor/ATC prices

Derivatives

conditional order

Conditional order: It is a buy/sell order for futures contracts that combines additional settings for conditions on time, price, and the rules for order generation. Accordingly, the system will check and process the order based on the set conditions and automatically send the order to the exchange when the conditions are met.

Currently, MSVN is offering the following main types of derivative conditional orders:

- 1 **UP order:** It is a conditional order placed on hold where the order price (Order Price) and the trigger price (Trigger Price) are predetermined. When the market price rises to or exceeds the trigger price, the order will be activated and sent to the exchange at the price set by the customer (Order Price).
- 2 **DOWN order :** It is a conditional order placed on hold where the order price (Order Price) and the trigger price (Trigger Price) are predetermined. When the market price decreases to or falls below the trigger price, the order will be activated and sent to the exchange at the price set by the customer (Order Price).
- 3 **If done gain:** This is an order that helps investors quickly secure profits. It includes two orders:
 - One LO Buy/Sell order (the original order)
 - One LO order to close the position from the previous original order with an expected profit level by an absolute difference compared to the price of the limit order.
- 4 **If done stock:** This type of order helps investors limit losses when the market declines and does not meet expectations. It includes two orders:
 - One LO Buy/Sell order (the original order)
 - One pre-set stop-loss order with a loss level by an absolute difference compared to the price of the previous original order.

Derivatives conditional order

- 5 **OCO Order:** It is an order to close a position at an expected price combined with a stop-loss order. The OCO order is typically used in conjunction with an open position. An OCO order includes the following information:
 - Price: The expected profit-taking price to close the position.
 - Stop-Loss Price: The pre-determined price level at which the customer decides to cut losses.
 - Slippage: The distance of increase/decrease calculated on the established stop-loss price, used to adjust the stop-loss order price to enhance the likelihood of the order being executed.
- 6 **BULL&BEAR:** It is an order to open a new position combined with an order to close the position to lock in expected profits and a stop-loss order. Thus, the Bull & Bear order is understood as a combination of three orders:
 1. A limit Buy/Sell order (the original order) to open a new position.
 2. A limit order to close the open position at an expected profit-taking price.
 3. A stop-loss order in case the market price moves unfavorably.
- 7 **Trailing Stop:** The Trailing Stop order is a Long/Short order with the Long/Short price automatically adjusted to closely follow the market's downward/upward trend to achieve the most optimal price. Trailing Stop includes two types of orders: Trailing Stop Long (buying trend) and Trailing Stop Short (selling trend):
 - Trailing Stop LONG (Buying trend): It is a BUY order with the purchase price automatically adjusted downwards to closely follow the market's downward trend to achieve the most optimal purchase price.
 - Trailing Stop SHORT (Selling trend): It is a SELL order with the selling price automatically adjusted upwards to closely follow the market's upward trend to achieve the most optimal selling price.

Bắt đầu giao dịch ngay

Humanising
Financial Services



For further enquiries, please contact:

